

AHM-540^{Q&As}

Medical Management

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QUESTION 1

Health plans that offer healthcare programs for Medicare beneficiaries have a strong financial incentive for identifying high-risk seniors as early as possible. The identification of high-risk seniors is typically accomplished through the use of

- A. case management
- B. geriatric evaluation and management (GEM)
- C. intervention identification
- D. interdisciplinary home care (IHC)

Correct Answer: C

QUESTION 2

Administrative action plans are used when performance problems or opportunities are related to the way the organization itself operates. The following statement(s) can correctly be made about administrative action plans:

- 1.Administrative action plans allow health plans to coordinate management activities 2.One function of administrative action plans is to integrate service across all levels of the organization
- 3.Administrative action plans are designed to improve outcomes by helping plan members assume responsibility for their own health
- A. All of the above
- B. 1 and 2 only
- C. 1 and 3 only
- D. 2 and 3 only

Correct Answer: B

QUESTION 3

By definition, the development and implementation of parameters for the delivery of healthcare services to a health plan\\'s members is known as

- A. utilization management (UM)
- B. quality management (QM)
- C. care management
- D. clinical practice management

Correct Answer: D

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QUESTION 4

Various government and independent agencies have created tools to measure and report the quality of healthcare. One performance measurement tool that was developed by the Agency for Healthcare Research and Quality (AHRQ) is

A. the Health Plan Employer Data and Information Set (HEDIS?, which is a report card system for hospitals and long-term care facilities

B. HEDIS, which is a performance measurement tool that addresses both effectiveness of care and plan member satisfaction

C. the Consumer Assessment of Health Plans (CAHPS?, which was established to develop and implement a national strategy for quality measurement and reporting

D. CAHPS, which is a tool that measures consumer satisfaction with specific aspects of health plan services

Correct Answer: D

QUESTION 5

Economically, health plans cannot provide coverage for every drug available from every manufacturer. As a result, purchaser contracts often include provisions specifying that certain drugs or drug types will not be covered. These provisions are referred to as

- A. limitations
- B. exceptions
- C. exclusions
- D. drug edits

Correct Answer: C

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