



AHM-540^{Q&As}

Medical Management

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**QUESTION 1**

In order for a health plan's performance-based quality improvement programs to be effective, the desired outcomes must be

- A. achievable within a specified timeframe
- B. defined in terms of multiple results
- C. expressed in subjective, qualitative terms
- D. all of the above

Correct Answer: A

QUESTION 2

The paragraph below contains two pairs of terms enclosed in parentheses. Select the term in each pair that correctly completes the paragraph. Then select the answer choice containing the two terms that you have chosen.

Under a delegation arrangement, the (delegate / delegator) is responsible for performing the delegated function according to established standards, and the (delegate / delegator) is ultimately accountable for any deficiencies in the performance of the function.

- A. delegate / delegate
- B. delegate / delegator
- C. delegator / delegate
- D. delegator / delegator

Correct Answer: B

QUESTION 3

Health plans that choose to contract with external organizations for pharmacy services typically contract with pharmacy benefit managers (PBMs). Functions that a PBM typically performs for a health plan include 1.Managing the costs of prescription drugs

2.Promoting efficient and safe drug use 3.Determining the health plan's internal management responsibilities for pharmacy services

- A. All of the above
- B. 1 and 2 only
- C. 2 and 3 only
- D. 1 only



Correct Answer: B

QUESTION 4

The Garnet Health Plan uses provider profiling to measure and improve provider performance. Provider profiling most likely allows Garnet to

- A. evaluate all providers without considering differences in risk
- B. focus on specific clinical decisions of Garnet's providers rather than on patterns of care
- C. identify the outliers and high-value providers in its provider network
- D. measure the effectiveness, but not the efficiency, of Garnet's providers

Correct Answer: C

QUESTION 5

This agency oversees fraud and abuse matters as they relate to medical management.

- A. Health Resources and Services Administration (HRSA)
- B. Office of Personnel Management (OPM)
- C. Department of Health and Human Services (HHS)
- D. Department of Justice (DOJ)

Correct Answer: D

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