



AHM-540^{Q&As}

Medical Management

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**QUESTION 1**

The Carlyle Health Plan uses the following clinical outcome measures to evaluate its diabetes and asthma disease management programs:

Measure 1: The percentage of diabetic patients who receive foot exams from their providers according to the program's recommended guidelines
Measure 2: The number of asthma patients who visited emergency departments for acute asthma attacks

From the answer choices below, select the response that correctly identifies whether these measures are true outcome measures or intermediate outcome measures. Measure 1- Measure 2

- A. Measure 1-true outcome measure Measure 2-true outcome measure
- B. Measure 1-true outcome measure Measure 2-intermediate outcome measure
- C. Measure 1-intermediate outcome measure Measure 2-true outcome measure
- D. Measure 1-intermediate outcome measure Measure 2-intermediate outcome measure

Correct Answer: C

QUESTION 2

The following statement(s) can correctly be made about the scope of case management:

1. Case management incorporates activities that may fall outside a health plan's typical responsibilities, such as assessing a member's financial situation
2. Case management generally requires a less comprehensive and complex approach to a course of care than does utilization review
3. Case management is currently applicable only to medical conditions that require inpatient hospital care and are categorized as catastrophic in terms of health and/or costs

- A. All of the above
- B. 1 and 2 only
- C. 2 and 3 only
- D. 1 only

Correct Answer: D

QUESTION 3

One way that health plans can make their benefits more appealing to employers and employees is to offer coverage for specialty services. It is correct to say that specialty services typically

- A. involve the same types of providers and delivery systems as do standard medical services



- B. are a subset of a health plan's standard medical-surgical services
- C. are not monitored by health plans for quality or utilization
- D. require specialized knowledge for service delivery and management

Correct Answer: D

QUESTION 4

The BBA of 1997 allows states to provide Medicaid benefits to children through the State Children's Health Insurance Program (SCHIP). Under the terms of the BBA, states can implement SCHIP as 1.Part of their existing Medicaid programs 2.Separate commercial insurance programs

- A. Both 1 and 2
- B. 1 only
- C. 2 only
- D. Neither 1 nor 2

Correct Answer: A

QUESTION 5

Three general categories of coverage policy--medical policy, benefits administration policy, and administrative policy--are used in conjunction with purchaser contracts to determine a health plan's coverage of healthcare services and supplies. With respect to the characteristics of the three types of coverage policy, it is correct to say that a health plan's

- A. medical policy evaluates clinical services against specific benefits language rather than against scientific evidence
- B. benefits administration policy determines whether a particular service is experimental or investigational
- C. benefits administration policy focuses on both clinical and nonclinical coverage issues
- D. administrative policy contains the guidelines to be followed when handling member and provider complaints and disputes

Correct Answer: D

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