

ADX-271 Q&As

Salesforce Certified Community Cloud Consultant

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QUESTION 1

Universal Containers is launching a Community to drive their channel sales. The requirements are as follows: • Integration with a Back-Office Legacy System that supports API-Level Integration and Salesforce Connect. This integration does not exist today. • Integration with a pricing and quoting tool. This integration exists today for internal users in the Salesforce org. • External partner users must be able to configure the quote using the pricing and quoting tool from the Community. • The pricing and quoting tool must support Community users. • Universal Containers owns licenses for Salesforce Connect. What are the two most efficient ways for a Salesforce Admin to accomplish this task? Choose two answers

- A. Integrate the Back-Office Legacy System using custom code development.
- B. Integrate the pricing and quoting tool by configuring external users to make it available in the Community
- C. Integrate the Back-Office Legacy System using Salesforce Connect
- D. Integrate the pricing and quoting tool by creating custom code to make it available in the Community

Correct Answer: BC

QUESTION 2

What are the four stages of the Community Roll-out framework?

- A. Plan > Develop > Test > Review
- B. Design > Implement > Grow > Review
- C. Create > Communicate > Design > Implement
- D. Analyse > Design > Implement > Maintain
- E. Establish > Manage > Measure > Engage

Correct Answer: E

QUESTION 3

Universal Containers built a Community using the Customer Service Template. They want the Salesforce Admin to enable multilingual support for their Community. Where can the Salesforce Admin configure the languages supported by this community?

- A. Community Settings
- B. Community Builder
- C. Force.com Sites

Correct Answer: B



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QUESTION 4

Your company has provided you with a list of \\'Bad Words\\' that they would like community users prevented from posting in the community. What do you use to achieve this?

- A. Enable Automatic Sensitive Word Filtering
- B. Content Criteria and Rate Rules
- C. Member Criteria and Rules
- D. Moderation Rules
- E. Content Criteria and Content Rules
- F. Member Rules

Correct Answer: E

QUESTION 5

You have been asked to create a Community leveraging Out-of-the-box login, logout, self- registration, and error pages. Would you recommend the use of Community Builder or Force.com site?

- A. Community Builder but only with the Napili or Koa template
- B. Force.com Sites
- C. It doesn\\'t matter, both will work
- D. Community Builder
- E. Neither, only Customer and Partner Portals currently support error pages

Correct Answer: C

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