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**QUESTION 1**

Universal Containers builds a Customer Community on the Napili template. They add a record list component to the right column of the home page. This component needs to show customers their five most recent cases. They already created a 'My Cases' list view. How should a Salesforce Admin set the record list component properties?

- A. Use the Case object with compact layout, return five records, and use the 'My Cases' list view
- B. Use the Case object with full layout, return five records, and use the 'My Cases' list view
- C. Use the 'My Cases' list view with compact layout, return five records, and disable public access
- D. Use the Case object, return five records, use the 'My Cases' list view, and disable public access

Correct Answer: D

QUESTION 2

Universal Containers sets up and publishes a Community. What three things should a Salesforce Admin do to log into the Community and validate the Community features? Choose 3 answers.

- A. Choose Login to the Community as a User from the contact record in Salesforce.
- B. Select the Community from the global header as an internal user.
- C. Preview the Community as a specific Community user in the preview mode of the Community builder.
- D. Log in as a customer to the Community with a Test customer login.
- E. Select a Customer user record and select the Login option.

Correct Answer: ABD

QUESTION 3

Northern Trail Outfitters uses Salesforce internally and needs to launch a Community for their customers.

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Northern Trail Outfitters works with a survey partner and needs to extend that capability to the Community users. • Northern Trail Outfitters works with an electronic signature partner and needs to extend that capability to the Community users. • This Community needs to be built with the Napili template. All integrations must be mobile-first. • Both partners have Community Lightning Components available. What should a Salesforce Admin do to accomplish this task?

A.

Design and develop an API-level integration with the survey and electronic signature partners and make it available for Community users

B.



Install and configure the Community Lightning Components for surveys and electronic signatures available from the two partners

C.

Install and configure the non-Lightning Components for surveys and electronic signatures available from the partners

D.

Design and develop custom Community Lightning Components for surveys and electronic signatures

Correct Answer: B

QUESTION 4

Universal Containers builds a Community to expose Leads and Opportunities to their resellers. They have a team Of Channel Managers who manage the partner accounts. Universal Containers wants each Channel Manager to be able to:

- Grant Or remove employees access to the partner account.
- Specify the access level (Read, Read-Write).
- Add or remove a group of employees to the partner account.
- Manage their Own group Of employees.

How should the Salesforce Admin fulfill this requirement?

A. Leverage manual shares.

B. Leverage Account Teams.

C. Leverage public groups.

D. Leverage sharing rules.

Correct Answer: B

QUESTION 5

Universal Containers has a multi -layered distribution structure. The Main Distributors in each geography work with Regional Distributors to sell and service customers in the region. Universal Containers plans to roll out a Community with the following capabilities:

- ?Main Distributors and Regional Distributors are considered Partner accounts in Salesforce.
- ?Main Distributors can communicate with other Main Distributors.
- ?Regional Distributors can communicate with other Regional Distributors who are managed by the same Main Distributor, but NOT with other Regional Distributors.

How should the Salesforce Admin build a Community to meet the requirements?

A. Allow Main Distributors to be members of two Communities: one for Main Distributors and one for the Regional Distributors that they manage.

B. Build one Community using the Napili template for Main Distributors and Regional Distributors. Disable Community user visibility and allow portal user visibility.

C. Create a Community for each Main Distributor. Allow Regional Distributors to log in to the Community

D. Build one Community for each Regional Distributor and one for Main Distributors

Correct Answer: C



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