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QUESTION 1

Universal Containers needs their channel partners to collaborate on Opportunities within their new partner Community based on the Customer Service Template. What is the recommended way to accomplish this task?

A. Create a page layout for leads and assign it to those profiles that have access to the Community.

B. Create a Detail page for invoices and add the page as a Navigation Menu item.

C. Create a Visualforce page for Opportunities and add the page as a Navigation Menu item.

D. Add Opportunities as a Salesforce Object in the Navigation Menu.

Correct Answer: D

QUESTION 2

Universal Containers sets up and publishes a Community. What three things should a Salesforce Admin do to log into the Community and validate the Community features? Choose 3 answers.

A. Choose Login to the Community as a User from the contact record in Salesforce.

B. Select the Community from the global header as an internal user.

C. Preview the Community as a specific Community user in the preview mode of the Community builder.

D. Log in as a customer to the Community with a Test customer login.

E. Select a Customer user record and select the Login option.

Correct Answer: ABD

QUESTION 3

Universal Containers needs to use capabilities in Salesforce Communities to enable Social Sign -on for their customers. What should the Salesforce Admin do to enable users to use their Social Sign - on?

A. Create a custom login page with Social Sign -on capabilities, including authentication providers.

B. Enable Social Sign -on in the Community management preferences menu.

C. Set up the authentication provider for Social sites and add the Social Sign -on component to the login page.

D. Configure Community Sign -on at the social web site to make sure the user is authenticated and provided access.

Correct Answer: C

QUESTION 4

Your company wish to use their own URL for their community to maximize the brand impact to customers. How would you achieve this?

A. My Salesforce1

B. My Domain

C. Salesforce1

D. Custom URLs

E. Community Domains

Correct Answer: D

QUESTION 5

One of the features of Salesforce Communities is being able to nest Topics (i.e. Level 1 (parent), Level 2, Level 3) what is the maximum number of topics you are able to create for each level?

A. Level 1 = 25, Level 2 = 15, Level 3 = 10

B. Level 1 = 20, Level 2 = 20, Level 3 = 20

C. Level 1 = 10, Level 2 = 15, Level 3 = 20

D. Level 1 = 25, Level 2 = 10, Level 3 = 10

E. Level 1 = 35, Level 2 = 10, Level 3 = 15

Correct Answer: D

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