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QUESTION 1

Public groups can be used to simplify the creation of sharing rules for Administrators.

A. True

B. False

Correct Answer: A

QUESTION 2

Inline Editing is available in visual force pages?

A. True

B. False

Correct Answer: A

QUESTION 3

What is the maximum length of any auto-number field?

A. 20

B. 30

C. 40

D. 50

E. 60

Correct Answer: B

QUESTION 4

Which feature should Ursa Major Solar use if they want their support agents who are skilled in a particular product line to own cases directly after customers log them from an automated channel?

A. Assignment Rules

B. Workflow Field Update

C. Case Escalation Rules

D. Case Team Routing

Correct Answer: A

QUESTION 5

Which is the new type of Dashboard Chart to make entry in Spring\\'11 Release?

A. Waterfall Chart

B. Scatter

C. Gauge

D. Metric

E. Organization Chart

Correct Answer: B

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