



# ADVANCED-CROSS-CHANNEL<sup>Q&As</sup>

Salesforce Advanced Cross Channel Accredited Professional Exam

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### QUESTION 1

send multiple emails over a period of 3 months with link to download mobile app. If link clicked then send app feature emails else same mails to download mobile app after every 3 days. How would you design this Multiple select?

- A. use journey with email activities and enagement split activity
- B. use query activity to query \_ click and use contact data in journey.
- C. use contact designer
- D. use Journey data and not contact data

Correct Answer: AD

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### QUESTION 2

Where can you see ad details for facebook ad campaign. Both advertising campaigns and journey builder)

- A. Journey builder
- B. On the facebook ad channel

Correct Answer: A

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### QUESTION 3

How are profiles merged In IS:

- A. Once a day
- B. Probabilistic matching
- C. Deterministic matching on matched identities

Correct Answer: C

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### QUESTION 4

What data is there in mobile connect demographics, select3

- A. City
- B. Region
- C. Email
- D. First name



E. channel

Correct Answer: ADE

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#### QUESTION 5

Where would you set a threshold limit in social studio

A. enterprise admin settings

B. workspace settings

C. tab in engage

D. column in engage

Correct Answer: D

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