

# **ADVANCED-CROSS-CHANNEL**Q&As

Salesforce Advanced Cross Channel Accredited Professional Exam

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#### **QUESTION 1**

How does real time interaction management (RTM) in IS help marketer to provide personalized content to user, Select multiple

- A. Orchestration
- B. Data aggregation
- C. Unified customer profile

Correct Answer: AC

#### **QUESTION 2**

What will you to send a real time email to a customer with a dynamic buy link when available stock goes below 50? Select 2.

- A. Journey api
- B. Rest api
- C. Transactional messaging api.
- D. Email soap api

Correct Answer: BC

#### **QUESTION 3**

What is the prerequisite to create advertising studio audience:

A. Create advertising/business account on the required and network and setup the ad account integration in MC

- B. Set user opt in data.
- C. There is no prerequisite as all setup is done.

Correct Answer: A

#### **QUESTION 4**

What is true about SMS keywords other than HELP and STOP?

- A. keywords in parent business unit are automatically available to all child business units
- B. keywords in child business unit can be shared between other child business units
- C. keywords in parent or child business unit are available only in that business unit



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D. keywords in parent business unit can be shared to any child business units

Correct Answer: C

#### **QUESTION 5**

What is true about Inbox message:

- A. It can open any public url also and not only cloud page
- B. Device owns the message not the contact.
- C. Contact owns the message not the device.
- D. Alert+inbox consume 1 supermessage.

Correct Answer: B

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