

# A2180-189<sup>Q&As</sup>

Assessment: Blueworks Live; BPM Exp/Std Ed V7.5.1, BPM Analysis

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### **QUESTION 1**

During Playback 0, a business user asks the following question: "Once a task is assigned to a user, can the task be reassigned to another user?" Which of the following responses is a valid response by a BPM analyst?

- A. No, assignment must be built into the system.
- B. No, once a task is assigned to a user the task must be completed by the user.
- C. Yes, a user can reassign their task to any other user.
- D. Yes, reassignment is possible dependant upon the role of the user.

Correct Answer: D

#### **QUESTION 2**

A BPM analyst is conducting interviews with the participants of a business process. What feedback about the process that might not be captured in a process diagram should the BPM analyst look out for?

- A. Excessive reviews
- B. Too many participants
- C. Identification of bottlenecks
- D. Not enough system automation

Correct Answer: C

### **QUESTION 3**

A BPM analyst is performing a process inventory analysis at a company that has many processes and has gathered all required information to calculate a priority value for each process in order to rank them. How should the BPM analyst compute this?

- A. Provide a scale and weight for each activity in the process.
- B. Provide a scale for each process category and weigh the categories against the processes.
- C. Have the customer and the BPM analyst provide 2 different priority values independently and calculate 1 priority value.
- D. Count the number of activities in diagram and evaluate the complexity of the diagram to provide a value and calculate a priority value.

Correct Answer: B

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### **QUESTION 4**

A BPM analyst has completed the Discovery Map and is ready to begin converting the Discovery Map into a Process Diagram in Blueworks Live. What is the correct element mapping from Discovery Map to Process Diagram?

- A. Milestones to lanes, participant to section headers, activities to tasks
- B. Milestones to tasks, participant to lanes, activities to section headers
- C. Milestones to section headers, participant to lanes, activities to tasks
- D. Milestones to section headers, participant to tasks, activities to lanes

Correct Answer: C

### **QUESTION 5**

What is the basis for playback methodology?

- A. Iterative development
- B. V-model development
- C. Waterfall development
- D. Cleanroom development

Correct Answer: A

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