A2180-189^{Q&As}

Assessment: Blueworks Live; BPM Exp/Std Ed V7.5.1, BPM Analysis

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QUESTION 1

A company needs to improve their hiring process and hired a BPM analyst to map the current state. What is the first thing the BPM analyst should do while constructing a discovery map? Identify the:

A. Value-Add activities.

B. sub processes within the hiring process.

C. start and end points of the hiring process.

D. activity where the maximum problems lie.

Correct Answer: C

QUESTION 2

A BPM analyst needs to make a change to the connections in the following process diagram. The order of activities needs to be changed so that "Grind Beans" is followed by "Brew Coffee". "Heat Milk" will come last after "Brew Coffee".

How should the BPM analyst make this change to the connection?

A. Click on the "Brew Coffee" activity and drag it onto the connection between "Grind Beans" and "Heat Milk"

B. Click on the "Grind Beans" activity and drag it onto the connection between "Heat Milk" and "Brew Coffee"

C. Click on the connection between "Heat Milk" and "Brew Coffee" and drag the connection arrow to "Grind Beans"

D. Click on the connection between "Grind Beans" and "Heat Milk" and drag the connection arrow to "Brew Coffee".

Correct Answer: A

QUESTION 3

The project manager needs assistance from the BPM analyst to determine the initial level effort for processes in a process inventory. For each process, the BPM analyst should provide a list of process details that includes:

A. Process Owner, Short Description, Size and Complexity, Milestones

B. Process Owner, Short Description, Size and Complexity, Risk and Pain

C. Process Participants, Process Owner, Short Description, Milestones

D. Process Participants, Process Owner, Short Description, Risk and Pain

Correct Answer: B

QUESTION 4

A BPM analyst needs to define user stories for development. What information does the BPM analyst need to know about user stories? User stories:

A. support waterfall development.

B. include implementation details.

C. can be grouped and prioritized.

D. contain all required information needed by developers.

Correct Answer: C

QUESTION 5

During Playback 0, a business user asks the following question: "Once a task is assigned to a user, can the task be reassigned to another user?" Which of the following responses is a valid response by a BPM analyst?

A. No, assignment must be built into the system.

B. No, once a task is assigned to a user the task must be completed by the user.

C. Yes, a user can reassign their task to any other user.

D. Yes, reassignment is possible dependant upon the role of the user.

Correct Answer: D

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