

A2180-189^{Q&As}

Assessment: Blueworks Live; BPM Exp/Std Ed V7.5.1, BPM Analysis

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QUESTION 1

Which kind of change is considered a business level change as opposed to a cultural level change?

- A. Increase transparency
- B. Strengthen accountability
- C. Eliminate unnecessary work
- D. Improve collaboration across boundaries

Correct Answer: C

QUESTION 2

A company has multiple processes already documented in their Blueworks Live library. During process discovery on a new process, the business subject matter experts (SMEs) identify a subprocess that is exactly the same as a process already in Blueworks Live library. How should the BPM analyst capture this requirement in Blueworks Live?

- A. Use the Linked Processes feature to capture the relationship.
- B. Use the Heat Mapping feature to capture the common process flows.
- C. Use the Smart Folder feature to organize both processes in the same folder.
- D. Copy the same Inputs, Outputs, and Participants when defining the new subprocess.

Correct Answer: A

QUESTION 3

A company needs to improve their hiring process and has requested a BPM analyst to define a future state process. After analyzing the current state process, the BPM analyst found many opportunities for improvement which could lead this initiative into a 5 year project. How should the BPM analyst map the future state process?

- A. Map a short term process which includes only low effort opportunities.
- B. Map one single process which includes all improvement opportunities.
- C. Build a short term and a long term future state process road-map through prioritization of the opportunities.
- D. Build a roadmap of processes for all releases in the next 5 years by categorizing the opportunities into individual releases.

Correct Answer: C

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QUESTION 4

During discovery, a process owner presents the BPM analyst with over 350 Key Performance Indicators (KPIs) determined by executive management based on the goals of the company. What action should the BPM analyst recommend to the process owner?

- A. Use all of the KPIs in the process, since they are all relevant to the different business units of the company.
- B. Use all of the KPIs in the process, since the executive team is expecting them to be implemented.
- C. Use only the KPIs in the process that support the ability to make decisions, since these are actionable.
- D. Use only the KPIs in the process that are time-based, since a primary business concern is time.

Correct Answer: C

QUESTION 5

During the Process Discovery phase, the BPM analyst needs to identify who must fully participate in the Process Improvement and Discovery Workshops (PIDW). Of the many roles in a BPM project, which roles must fully participate?

- A. Process Owner, Subject Matter Expert
- B. Technical Consultant, Process Owner, BPM Developer
- C. Technical Consultant, Process Owner, Project Manager
- D. Project Manager, Process Owner, Subject Matter Expert

Correct Answer: A

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