



9L0-422^{Q&As}

OS X Support Essentials 10.10

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**QUESTION 1**

In the Finder, how can you access the Library folder that's hidden inside the current user's home folder?

- A. Hold down the Option key. From the Go menu in the Finder, choose Library.
- B. Hold down the Option key. From the Action menu in the Finder, choose "Show hidden items."
- C. Navigate to the user's home folder. From the View menu in the Finder, choose "Show hidden items."
- D. From the Finder menu, choose Preferences and select "Show hidden items."

Correct Answer: A

QUESTION 2

You downloaded an app using Safari. When you try to open the app, you see a message that says the application is damaged and cannot be opened, and that you should move it to the Trash.

Which is a possible explanation?

- A. Gatekeeper has recognized that the app was altered after it was signed.
- B. The quarantine system downloaded the app into a sandbox that is corrupted.
- C. The app was signed using a certificate from an unknown authority.
- D. The certificate needed to decrypt this app can't be found in the keychain.

Correct Answer: A

QUESTION 3

Which IP address could a Mac assign to its Ethernet interface if no DHCP services were available on the network?

- A. 10.0.0.100
- B. 169.254.100.100
- C. 172.16.100.100
- D. 192.168.100.100

Correct Answer: B

QUESTION 4



How can you display the serial number for a Mac you're logged in to?

- A. Choose About This Mac from the Apple menu.
- B. Open System Preferences, then in the General pane, click the Info disclosure triangle to reveal the serial number.
- C. Type "serial number" in Spotlight, then scroll through the resulting information until the serial number is displayed.
- D. Choose About This Mac from the Apple menu, then click the line of text under OS X until the serial number is displayed.

Correct Answer: D

QUESTION 5

On your OS X computer, you want the Finder to display filename extensions by default.

How can you configure this setting?

- A. Choose Show View Options from the View menu in the Finder, and select the option "Show all filename extensions."
- B. Choose Preferences from the Finder menu, click Advanced, and select the option "Show all filename extensions."
- C. Control-click anywhere on the Desktop, select Preferences from the pop-up menu, and select the option "Show all filename extensions."
- D. Choose Get Info from the File menu; click the disclosure triangle next to Name and Extension, deselect "Hide extension," and click Change All.

Correct Answer: B