



9L0-422^{Q&As}

OS X Support Essentials 10.10

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**QUESTION 1**

If you log in to OS X as a guest user, when you log out, OS X deletes any files you stored in /Users/ Shared/ during your session.

- A. True
- B. False

Correct Answer: A

QUESTION 2

How do you start up an OS X computer in single-user mode?

- A. Start up from the Recovery system partition and enter the command `reboot -single` in Terminal.
- B. Hold down Command-S while the computer starts up.
- C. Hold down Shift-Option while the computer starts up.
- D. Select Single-User Mode in the Startup Disk pane of System Preferences, then restart the computer.

Correct Answer: B

QUESTION 3

A computer running OS X Server 4 on your network is sharing files. On a Mac with OS X Yosemite, if you browse to the server from the sidebar in the Finder, which protocol will the Mac use by default to connect to the server?

- A. AFP
- B. FTP
- C. SMB3
- D. NFS

Correct Answer: A

QUESTION 4

How can you display the serial number for a Mac you're logged in to?

- A. Choose About This Mac from the Apple menu.
- B. Open System Preferences, then in the General pane, click the Info disclosure triangle to reveal the serial number.
- C. Type "serial number" in Spotlight, then scroll through the resulting information until the serial number is displayed.



D. Choose About This Mac from the Apple menu, then click the line of text under OS X until the serial number is displayed.

Correct Answer: D

QUESTION 5

Review the screenshot from FileVault preferences, then answer the question below.



You click the Enable User button for the Bill Sykes account. What happens next?

- A. An alert message appears that says Bill Sykes will be prompted to enter the Recovery Key at next login.
- B. An alert message appears that says FileVault is now enabled for the Bill Sykes account.
- C. You'll be prompted to enter an administrator password to enable FileVault on the Bill Sykes account.
- D. You'll be prompted to enter the Bill Sykes login password to enable FileVault on the Bill Sykes account.

Correct Answer: C