



9L0-422^{Q&As}

OS X Support Essentials 10.10

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**QUESTION 1**

When Marie logs in to her computer, she sees an error message that the system was unable to unlock her login keychain.

What's a likely explanation for this?

- A. Before the current login session, Marie removed Keychain Access from her login items.
- B. In a previous login session, Marie's account password was reset in Users and Groups preferences.
- C. In a previous login session, Marie enabled FileVault on her account, then reset her account password in Users and Groups preferences.
- D. Before the current login session, Marie's account password was reset using the Reset Password utility on the OS X Recovery system partition.

Correct Answer: D

QUESTION 2

In a default OS X configuration, you want to configure OS X to delete ZIP files after they're expanded in the Finder. Where can you make that change?

- A. Finder Preferences
- B. System Preferences
- C. Disk Utility Preferences
- D. Archive Utility Preferences

Correct Answer: D

QUESTION 3

You want to manage configuration profiles on a Mac with OS X, but the Profiles preferences icon is NOT present in the System Preferences window. What's a possible explanation?

- A. You aren't logged in as an administrator.
- B. An account wasn't created for the Mac in Profile Manager.
- C. There are no profiles installed.
- D. Profiles have been disabled in the Security and Privacy pane of System Preferences.



Correct Answer: C

QUESTION 4

An OS X computer is connected to both an Ethernet and a Wi-Fi network. In Network System Preferences, how can you specify which interface the Mac will use to access the Internet?

- A. Click Internet Connect to select the preferred interface, then disable the other interface(s).
- B. In the Action pop-up menu, choose Set Service Order, then move the preferred interface to the top of the Service Order list.
- C. Assign a public IP address to the preferred interface and a private IP address to the other interface(s).
- D. Enter a DNS configuration for the preferred interface, and delete the DNS configuration for the other interface(s).

Correct Answer: B

QUESTION 5

How do you start up a Mac in Safe Mode?

- A. Hold down Command-Option-P-R during startup.
- B. Start up from the OS X Recovery partition, then choose Safe Boot from the Startup Disk menu.
- C. Hold down Shift during startup.
- D. Open Terminal, type shutdown -safe, press Return, then restart the Mac.

Correct Answer: C

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