



9L0-412^{Q&As}

OS X Support Essentials 10.8 Exam

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QUESTION 1

Review the screenshot, and then answer the question below.



You perform a default installation of OS X Mountain Lion, and create the initial admin account, and accounts for Chris and Pat, as shown above. The Chris account is a member of which group?

- A. chris
- B. workgroup
- C. wheel
- D. staff

Correct Answer: D

QUESTION 2

Review the screenshot, and then answer the question below.



While attempting to reinstall OS X Mountain Lion in Recovery mode, you get the error message shown above. Your Mac is physically connected to an Ethernet network. Which tool can you use to diagnose the problem further?

- A. Internet Connect
- B. Network Preferences
- C. Network Diagnostics
- D. Network Utility

Correct Answer: C

QUESTION 3

Review the screenshot, and then answer the question below.



While starting up an Intel-based Mac, you see the screen shown above. What does it mean?

- A. The folder that holds all the user home folders cannot be located or accessed.
- B. The computer's firmware cannot locate a valid booter file.
- C. An invalid startup keyboard shortcut is being pressed.
- D. The booter is unable to load a valid kernel.

Correct Answer: D

QUESTION 4

Which of these is a recovery key storage location that FileVault 2 offers when you enable it?

- A. Your iCloud account
- B. The System Keychain
- C. The OS X Recovery partition
- D. An Apple server

Correct Answer: D

QUESTION 5

How do you reset the printing system in OS X Mountain Lion?

- A. Open the Print and Scan pane of System Preferences, and delete all of the printers in the Printers list.
- B. Navigate to /Library/Printers/ in the Finder, select all items, and move them to the Trash.
- C. Open Printer Setup Utility and choose Reset Printing System from the Printer Setup Utility menu.
- D. Open the Print and Scan preferences, Control-click in the Printers list, and choose Reset printing system from the shortcut menu.

Correct Answer: D
