



9L0-400^{Q&As}

Mac OS X Help Desk Essentials v10.3

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**QUESTION 1**

What can you use to determine whether there is an active network connection between two computers?

- A. Lookup
- B. Netstat
- C. Whois
- D. Ping

Correct Answer: D

QUESTION 2

What can you use to find out the number of hops between your computer and another computer on an IP network?

- A. Traceroute
- B. Lookup
- C. Whois
- D. Ping

Correct Answer: A

QUESTION 3

Which are ways to force quite an open Mac OS X v10.3 application? Choose all that apply.

- A. Use the forcequit command in Terminal.
- B. Press Command-Option-Escape and select the application from the list.
- C. Press Command-Control-Escape and select the application from the list.
- D. Select the application in System Profiler and click the Force Quit button.
- E. Choose Force Quit from the Apple menu and select the application from the list.

Correct Answer: BE

QUESTION 4

To make a font available to Classic applications, install the font in _____.

- A. /User/Fonts



- B. /Library/Fonts
- C. /System Folder/Fonts
- D. /System Library/Fonts
- E. /System Folder/Font Book

Correct Answer: C

QUESTION 5

To allow other Mac OS X v10.3 users on the network to access a USB printer connected to your Macintosh, you can _____.

- A. Start Print Service in Mac OS X server.
- B. Enable Network Printing in Print Setup Utility
- C. Add a network print queue in Print Setup Utility.
- D. Enable AppleTalk in the Network pane of System Preferences.
- E. Select the option to Share my printers with other computers in the Print and Fax pane of System Preferences.

Correct Answer: E

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