



9L0-066^{Q&As}

OS X Yosemite Troubleshooting

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QUESTION 1

Richard purchased a new Thunderbolt drive. When tool should he use to troubleshoot the issue?

- A. Console
- B. Disk Utility
- C. Directory Utility
- D. Thunderbolt Setup Utility

Correct Answer: B

QUESTION 2

Andrew has updated his iPhone 4s to iOS 8. He has set a passcode and signed in to iCloud. Andrew is trying to Handoff an email from his Mac to his iPhone. Andrew's Mac is running OS X Yosemite and Bluetooth is on. Why is the Mail app not appearing in the corner of the iPhone lock screen?

- A. The passcode is preventing Mail from completing Handoff.
- B. The devices are not on the same Wi-Fi network.
- C. The devices are not paired.
- D. The iPhone 4s does not support Handoff.

Correct Answer: D

QUESTION 3

Your customer asks, "What version of OS X do I have to have installed on my older Mac so I can download OS X Yosemite from the App Store?" Which of the following is the correct response?

- A. "To download OS X Yosemite from the App Store, you will need to have Mac OS X Snow Leopard v10.6.8 or newer installed."
- B. "To install OS X Yosemite, you will need to download a version of Mac App Store that will run on any version of OS X."
- C. "To download OS X Yosemite, you will need to have OS X Mountain Lion v10.8 installed and App Store running."
- D. "To update to OS X Yosemite, you need to have Mac OS X Leopard v10.5.2 or later already installed on your Macs."

Correct Answer: A

QUESTION 4



Marilyn wants to know which apps on her Mac store documents in iCloud. Where can you direct Marilyn to view apps that store documents and data in iCloud?

- A. Select iCloud Drive from the Finder sidebar and click the Applications folder.
- B. Log into iCloud.com and click Settings to view supports applications.
- C. Select iCloud Drive from the Applications folder.
- D. Click iCloud in System Preferences and then click on iCloud Drive Options

Correct Answer: D

QUESTION 5

John wants more information about backing up his data in OS X. You inform him of Time Machine and show him how to start process at home. He is concerned that the backup will fail and he will not be able to determine if the process worked. How is John alerted to his initial backup status with Time Machine in OS X Yosemite?

- A. There is a diagnostic LED on all computers that will flash when the Time Machine backup fails.
- B. John will have to perform a manual check of his backup in order to confirm that the backup was successful.
- C. Time Machine provides Notifications of any issues that arise during the initial backup and when the first backup is complete.
- D. The computer is unusable while completing the first backup.

Correct Answer: C

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