



# 9L0-066<sup>Q&As</sup>

OS X Yosemite Troubleshooting

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### QUESTION 1

The Mac will emit tones at startup if the machine is not passing initial tests. Match the correct tone to the symptom.

Drag the Tone from the left column to the gray box next to the Symptom in the right column.

Select and Place:

Tone		Symptom
One tone, five second pause, one tone		RAM does not pass data integrity check
Three successive tones, five second pause, three successive tones		A firmware upgrade is in process
One long tone when holding the power button down		No RAM installed or detected
Three long tones, three short tones, three long tones		Indicates a firmware level corruption

Correct Answer:



Tone		Symptom
	Three successive tones, five second pause, three successive tones	RAM does not pass data integrity check
	One long tone when holding the power button down	A firmware upgrade is in process
	One tone, five second pause, one tone	No RAM installed or detected
	Three long tones, three short tones, three long tones	Indicates a firmware level corruption

**QUESTION 2**

There is a way to start up your Mac so that it performs certain checks and prevents some software from automatically loading or opening. What is the name of this startup method?

- A. Restore
- B. Disk Utility
- C. Console
- D. Safe Mode

Correct Answer: D

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**QUESTION 3**

Angel is working on a research paper in Pages in OS X Yosemite. She saved her document to iCloud Drive while working on her Mac. If Angel wants to continue working on her research paper on her iPad, which of the following conditions have to be met? SELECT THREE.

- A. Both the Mac and the iPad need to be on the same Wi-Fi network.
- B. Pages must be installed and up to date on the iPad.
- C. The same iCloud account must be signed in to both devices.
- D. Bluetooth must be turned on.
- E. The iPad needs iOS 8 or later.
- F. Push notifications for iCloud must be enabled on the Mac.
- G. Push notifications for Pages must be enabled on the iPad.

Correct Answer: CFG

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**QUESTION 4**

Juan attempted to install OS X onto an iMac by copying the hard drive of a different Mac he owns. The prohibitory symbol. What does this indicate?

- A. The iMac is unable to find a startup disk that contains boot files.
- B. The version of OS X is not compatible with the iMac hardware.
- C. The source volume is damaged and cannot be read.
- D. A RAM module is having trouble

Correct Answer: A

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### QUESTION 5

Patrick explains, I am repeatedly prompted to enter my admin password when I am installing OS X( but I do not use a password. I just leave it blank. How do I get past this and get OS X installed?" How should you respond?

- A. Enter '\\'apple\\' for the password during installation. You will be prompted to change your password when installation is complete."
- B. "You can create a Standard user account on the machine, set a password, and install OS X while logged in with that user account"
- C. The OS X Installer will not accept a blank administrator password. You will need to change the password for that administrator account in the Users and Groups pane of System Preferences before you try to install OS X."
- D. "You may use your Apple ID password instead of the administrator password when prompted."

Correct Answer: C

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