9L0-066^{Q&As}

OS X Yosemite Troubleshooting

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QUESTION 1

Gary purchased a new USB 2.0 input device for his iMac (Late 2013). He installed the software that shipped with the device, but it does not seem to work. He has tried all of the USB ports on the back of the iMac, but the issue persists. Which of the following troubleshooting tools or techniques would help Gary isolate the issue?

A. Apple Hardware Test

B. Activity Monitor

C. Apple Diagnostics

D. System Information

Correct Answer: C

QUESTION 2

Larry just bought a new Mac with OS X Yosemite and wants to transfer his Outlook contacts and home folder documents from a PC running Windows Vista with SP2. You confirm automatic installation in Windows is disabled. What is the next step you will ask Larry to take before attempting to use Windows Migration Assistant?

A. Disable anti-virus and firewall software on the PC.

B. Start up the MacBook Pro in Target Disk Mode.

C. Make sure the contacts are exported in vCard format into the home directory.

D. Place the PC in standby mode and select it from the list in Migration Assistant running on the MacBook Pro.

Correct Answer: D

QUESTION 3

Lucy, the Family Organizer, has turned off Family Sharing. Which group purchases do previous group members still have access to?

A. All group member purchases can still be accessed.

B. Only free purchases can be accessed.

C. No content downloaded while part of a family group can be accessed

D. All content can be accessed because previous group members are instantly charged for all purchase.

E. Purchases that each member paid for themselves with gift or store credit, and purchases they initiated can be accessed.

Correct Answer: C

QUESTION 4

Richard purchased a new Thunderbolt drive. When tool should he use to troubleshoot the issue?

A. Console

B. Disk Utility

C. Directory Utility

D. Thunderbolt Setup Utility

Correct Answer: B

QUESTION 5

On a MacBook Pro (Retina, 13-inch, Late 2013) with no peripherals attached, which of the following are services that are able to beconfigured in Network Preferences? SELECT THREE.

A. FireWire

B. Thunderbolt Bridge

C. Bluetooth

D. Wi-Fi

E. Ethernet

F. Antenna

Correct Answer: CDE

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