



# 9L0-066<sup>Q&As</sup>

OS X Yosemite Troubleshooting

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**QUESTION 1**

Joseph enabled FileVault 2. He then forgot the administrator password. How can you help Joseph?

- A. Ask Joseph to startup from OS X Recovery and choose
- B. Have Joseph startup from OS X Recovery and open the Firmware Password utility
- C. Explain to Joseph that he can unlock the disk using the recovery key created when FileVault 2 was enabled.
- D. Help Joseph erase the hard disk and reinstall OS X and forgotten.

Correct Answer: B

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**QUESTION 2**

John wants more information about backing up his data in OS X. You inform him of Time Machine and show him how to start process at home. He is concerned that the backup will fail and he will not be able to determine if the process worked. How is John alerted to his initial backup status with Time Machine in OS X Yosemite?

- A. There is a diagnostic LED on all computers that will flash when the Time Machine backup fails.
- B. John will have to perform a manual check of his backup in order to confirm that the backup was successful.
- C. Time Machine provides Notifications of any issues that arise during the initial backup and when the first backup is complete.
- D. The computer is unusable while completing the first backup.

Correct Answer: C

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**QUESTION 3**

John often uses his computer around his roommates. He would like to keep his information private by requiring a password each time the computer wakes from sleep. How does John enable this feature?

- A. Open System Preferences and click Desktop and Screen Saver. Click '\\Require password immediately after sleep or screen saver begins.\\'
- B. Open Security and Privacy in System Preferences and click '\\Require password immediately after sleep or screen saver begins.\\'
- C. In System Preferences, click Energy Saver, then click '\\Require password immediately after sleep or screen saver begins.\\'
- D. Move the cursor to the bottom-right corner of the display and enter a password when prompted.

Correct Answer: B

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**QUESTION 4**

Diane is using an app that was developed by her company for internal use. She is running the app on her MacBook Air (13-inch, Mid 2013). The app quits unexpectedly but never displays any error messages. The other apps on her machine work without issue and she has reproduced the issue with the app on another machine. She wants to help her development group isolate the issue. Which of the following troubleshooting tools or techniques would you advise that she use to best isolate the issue?

- A. Disk Utility
- B. Verbose mode
- C. Activity Monitor
- D. Console

Correct Answer: A

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**QUESTION 5**

Sheryl is configuring a drive on the office server to be used by Time Machine. Each of the Mac computers in the office will be set up to use that network drive. Which of the following network protocols must the server use to make that drive available to Time Machine on each Mac computer?

- A. File Transfer Protocol (FTP)
- B. Apple Filing Protocol (AFP)
- C. User Datagram Protocol (UDP)
- D. Reverse Address Resolution Protocol (RARP)

Correct Answer: B

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