



# 9L0-012<sup>Q&As</sup>

Mac Service Certification Exam

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### QUESTION 1

Identify the memory module technology used by the MacBook Air (11-inch, Mid 2013) and MacBook Air (13-inch, Mid 2013).

- A. DDR3L
- B. LPDDR3
- C. DDRPC3
- D. PLDDR3

Correct Answer: A

Reference: <http://www.everymac.com/systems/apple/macbook-air/macbook-air-faq/differences-betweenmacbook-air-mid-2013-mid-2012.html>

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### QUESTION 2

You are about to replace a MacBook Air (11-inch, Mid 2013) logic board. Which of the following is the most important step you should take immediately after removing the bottom case?

- A. Remove the thermal module.
- B. Install the battery cover.
- C. Remove the SSD carrier
- D. Remove the battery.

Correct Answer: D

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### QUESTION 3

Which of the following utilities helps to diagnose wireless network issues and is only available when running OS X v10.8.4 or later?

- A. Network Utility
- B. Network Diagnostics
- C. Wireless Diagnostics
- D. Network Setup Assistant

Correct Answer: C

Reference: <https://support.apple.com/en-ap/HT202663>

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#### QUESTION 4

Which of the following Apple products have similar power supply designs to the iMac (2011 and earlier) and present a shock hazard when serviced? Select two.

- A. Mac Pro (Mid 2012)
- B. Mac mini (Late 2012)
- C. MacBook Air (Mid 2013)
- D. LED Cinema Display (27-inch)
- E. Thunderbolt Display (27-inch)
- F. MacBook Pro (15 inch, Mid 2012)

Correct Answer: BD

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#### QUESTION 5

Which of the tools below is considered part of an ESD-compliant workstation?

- A. ABC or CO2 Fire Extinguisher
- B. A ground polarity tester
- C. Styrofoam screw tray
- D. Metal workbench

Correct Answer: B

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