



# 9L0-012<sup>Q&As</sup>

Mac Service Certification Exam

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### QUESTION 1

What component should be investigated if a MacBook Air (13-inch, Mid 2012) sends video to an external display but not to the internal?

- A. Display Module
- B. Logic board
- C. I/O flex cable
- D. I/O board

Correct Answer: A

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### QUESTION 2

Examine the image.



What is this service fixture used for when repairing an iMac (Late 2012)?

- A. It is used to protect the iMac housing from damage.
- B. It is used to support the logic board when removed from the iMac.
- C. It supports a VESA mount adapted iMac when it is being serviced.
- D. It is required for the proper alignment of the iMac LCD panel to the rear housing.

Correct Answer: C

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### QUESTION 3

Which of the following is NOT a good step to take when working on-site on a computer\\'?

- A. Place parts on the floor.
- B. Use a grounded ESD mat
- C. Wear a grounded ESD wrist strap.
- D. Check the polarity of the grounded power outlet.

Correct Answer: A

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### QUESTION 4

Which of the following is a best practice when handling the embedded battery from MacBook Air models\\'?

- A. Use the battery cable or connector to lift the battery.
- B. Hold the battery carefully by its edges only with two hands.
- C. Grasp the middle of the battery cells when removing it from the computer.
- D. Re-cover any punctures or tears in the soft Mylar covering with Kapton tape

Correct Answer: A

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### QUESTION 5

Identify the memory module technology used by the MacBook Air (11-inch, Mid 2013) and MacBook Air (13-inch, Mid 2013).

- A. DDR3L
- B. LPDDR3
- C. DDRPC3
- D. PLDDR3

Correct Answer: A

Reference: <http://www.everymac.com/systems/apple/macbook-air/macbook-air-faq/differences-betweenmacbook-air-mid-2013-mid-2012.html>