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**QUESTION 1**

Which TWO of the following are clues that may indicate a \"no video\" condition? SELECT TWO

- A. You do not hear a startup chime.
- B. You may hear fan or drive noise.
- C. You cannot connect to the Internet.
- D. The power button or power indicator lights up.
- E. The cursor is frozen and the system is unresponsive.

Correct Answer: BD

QUESTION 2

Which of the following statements describes how CCFL backlighting is similar to LED backlighting when troubleshooting backlighting issues in Apple displays?

- A. Both types of displays use fluorescent lights.
- B. Both types of displays use light emitting diodes.
- C. Both types of displays are diagnosed identically.
- D. Both types of displays have components that are individually replaceable.

Correct Answer: C

Similarities

In terms of troubleshooting and servicing the LCD, much of the diagnostic and repair process is the same because the LCD panel is a single service part.

Problems involving pixels and no video issues are common to CCFL and LED LCDs.

Differences

LCDs with CCFL backlighting have a continuous light source across the width of the screen. LCDs with LED backlighting have points of light within the screen area. This leads to different solutions for diffusing the light into an even level

throughout the LCD panel. An inverter board for converting DC to AC is not needed for LED LCDs. While CCFLs require stepped-up AC voltage to operate, LEDs are low voltage DC devices. With LED backlit displays a single LED or a substring can fail and there is localized darkening of the string.

In some situations, if the LED is over driven you can get "hot spots."

QUESTION 3



Which safety issue applies to newer Apple portable models?

- A. Fragile bottom case
- B. High voltage display
- C. Heavy internal frame
- D. Soft battery enclosure
- E. Sharp logic board edges

Correct Answer: D

QUESTION 4

Before you leave your bench to take a logic board to a storage place, you should put the board

- A. On top of ESD shielding bag
- B. Inside a ESD shielding bag
- C. Inside a card board box
- D. On a metal table

Correct Answer: B

QUESTION 5

The Mac Pro (Early 2009) has SMC functionality split between a primary SMC on the backplane board, and a secondary SMC on the processor board. What service issue should a technician be aware of when servicing the Mac Pro (Early 2009)?

- A. SMC firmware must always match on both boards.
- B. Three internal buttons must be pressed in order to reset both SMCs.
- C. It is required to remove the memory riser card in order to reset the SMC.
- D. Processor trays are interchangeable between similar Mac Pro (Early 2009) units.

Correct Answer: A

Since the SMC firmware is stored on both the backplane board and processor board, it is important that the version of SMC firmware match on both boards.



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