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QUESTION 1

What is the proper way to calibrate a removable main battery in a MacBook (13-inch, Mid 2009)?

- A. Charge the battery while running the Battery Calibration Utility.
- B. The battery is calibrated out of the box; no further steps are needed.
- C. Charge the battery overnight. Make sure battery status indicates 100% before disconnecting AC adapter.
- D. Charge the battery fully. Wait 2 hours. Run the MacBook on battery until it goes to sleep. Wait 5 hours. Charge it fully again.
- E. Charge the battery halfway. Wait 2 hours. Finish charging the battery. Run the MacBook on battery until it goes to sleep. Charge it fully again.

Correct Answer: D

Battery Calibration

PowerBook G4 (15-inch Double-Layer SD), MacBook (all models), and MacBook Pro(all models) The battery calibration for the PowerBook G4 (15-inch Double-Layer SD) and any model of MacBook orMacBook Pro has been updated

because of a new battery released with this computer. With these computers, follow these steps to calibrate your battery:

1. Plug in the power adapter and fully charge your PowerBook's battery until the light ring or LED on the power adapter plug changes to green and the onscreen meter in the menu bar indicates that the battery is fully charged.
2. Allow the battery to rest in the fully charged state for at least two hours. You may use your computer during this time as long as the adapter is plugged in.
3. Disconnect the power adapter while the computer still on and start running the computer off battery power.

You may use your computer during this time. When your battery gets low, the low battery warning dialog appears on the screen.

4. At this point, save your work. Continue to use your computer; when the battery gets very low, the computer will automatically go to sleep.
5. Turn off the computer or allow it to sleep for five hours or more. 6. Connect the power adapter and leave it connected until the battery is fully charged again.

Tip: When the battery reaches "empty", the computer is forced into sleep mode. The battery actually keeps back a reserve beyond "empty", to maintain the computer in sleep for a period of time. Once the battery is truly exhausted, the

computer is forced to shut down. At this point, with the safe sleep function introduced in the PowerBook G4 (15-inch Double-Layer SD) computers, the computer's memory contents have been saved to the hard drive. When power is restored,

the computer returns itself to its pre-sleep state using the safe sleep image on the hard drive.

QUESTION 2



Why do you need to take precautions when disposing of CRT displays? SELECT TWO

- A. CRT displays may leak cooling fluid.
- B. CRT displays may present a fire hazard
- C. CRT displays may implode if mishandled.
- D. CRT displays may present a radiation hazard
- E. CRT displays may contain hazardous materials

Correct Answer: CE

QUESTION 3

Which of the following ports is NOT included with the MacBook Pro (13-inch, Mid 2012)?

- A. FireWire 800
- B. Thunderbolt
- C. Gigabit Ethernet
- D. DVI

Correct Answer: D

DVI output using Mini DisplayPort to DVI Adapter (sold separately) Comes with:

MagSafe power port Gigabit Ethernet port FireWire 800 port (up to 800 Mbps) Two USB 3 ports (up to 5 Gbps)
Thunderbolt port (up to 10 Gbps) Headphone port SDXC card slot Kensington lock slot 8x SuperDrive

References:

QUESTION 4

How many conductive wraps are provided with replacement AirPort/Bluetooth cards for the MacBook Pro (13-inch, Late 2011)

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: C

Steps for Reassembly

Important: Every time you install a replacement AirPort/Bluetooth card or card holder, you must also replace the card's



thermal pad and conductive wrap.

Cards and card holders are provided as kits, which include the thermal pad and 3conductive wraps (designed for 3 different models).

Use the illustration below to select the MacBook Pro (13-inch, Early and Late 2011) wrap,marked with yellow arrow.

Discard remaining 2 wraps.

QUESTION 5

In the MacBook Air (11-inch, Mid 2012) which cable tab includes a 2D barcode of the display clamshell serial number?

- A. EDP
- B. VDP
- C. LVDS
- D. LCDS

Correct Answer: A

Note: The Mid 2012 model includes a 2D barcode of the display clamshell serial number located on the underside of the pull tab for the EDP cable. The barcode links the display to the system serial number.

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