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QUESTION 1

Which three of the following items are appropriate to use for ESD prevention? Select three.

A. Metal work surface

B. CRT discharge tool

C. Grounded work mat

D. Wrist strap and cord

E. Wireless wrist strap

F. Static shielding bags

Correct Answer: CDF

QUESTION 2

Which safety issue applies to newer Apple portable models?

A. Fragile bottom case

B. High voltage display

C. Heavy internal frame

D. Soft battery enclosure

E. Sharp logic board edges

Correct Answer: D

QUESTION 3

What is the function of the SMC in an Intel Mac?

A. The SMC controls all aspects of power flow.

B. The SMC controls the speed of the hard drive.

C. The SMC manages the amount of virtual memory used.

D. The SMC manages all communication with attached peripherals.

Correct Answer: A

System Management Controller (SMC)

In the Intel-based Mac, much of the functionality of the SMU was replaced by the System ManagementController- the
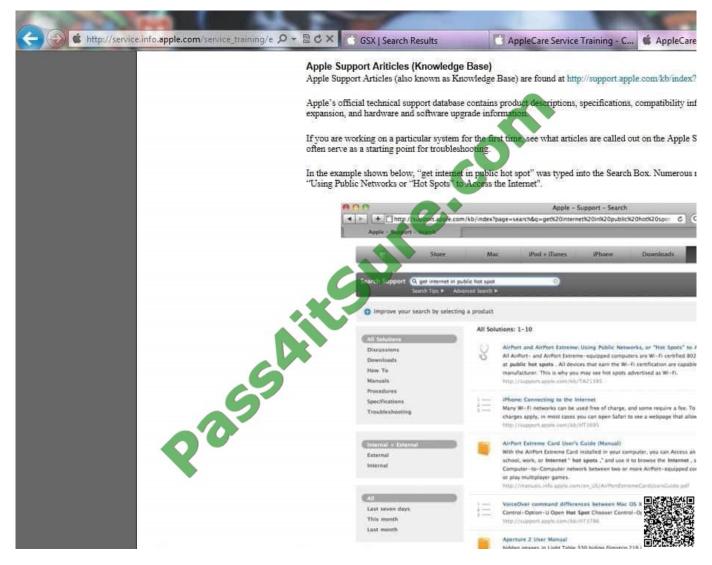
(SMC) - a chip that controls all the power functions including:

Telling the computer when to turn on, turn off, sleep, wake, idle, and so forth.

Handling system resets from various commands.

Controlling the fans.

QUESTION 4

Which section of any Apple Technician Guide is the BEST place to look for instructions for replacing an internal component?

A. Views

B. Basics

C. Take Apart

D. Troubleshooting

Correct Answer: C

QUESTION 5

Which of the following statements describes how CCFL backlighting is similar to LED backlighting when troubleshooting backlighting issues in Apple displays?

A. Both types of displays use fluorescent lights.

B. Both types of displays use light emitting diodes.

C. Both types of displays are diagnosed identically.

D. Both types of displays have components that are individually replaceable.

Correct Answer: C

Similarities

In terms of troubleshooting and servicing the LCD, much of the diagnostic and repair process is the samebecause the LCD panel is a single service part.

Problems involving pixels and no video issues are common to CCFL and LED LCDs.

Differences

LCDs with CCFL backlighting have a continuous light source across the width of the screen. LCDs with LEDbacklighting have points of light within the screen area. This leads to different solutions for diffusing the light into an even level

throughout the LCD panel. An inverter board for converting DC to AC is not needed for LED LCDs. While CCFLs require stepped-up ACvoltage to operate, LEDs are low voltage DC devices. With LED backlit displays a single LED or a substring can fail and there is localized darkening of the string.

In some situations, if the LED is over driven you can get "hot spots."

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