

# 9L0-008<sup>Q&As</sup>

Macintosh Service Certification Exam

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#### **QUESTION 1**

Which of the following is NOT one of the three qualities that define a quick fix?

- A. has little or no cost
- B. can be performed quickly
- C. eliminates intermittent problems
- D. involves little or no risk of harm to the system

Correct Answer: C

#### **QUESTION 2**

- A. Can you open any files?
- B. Is your Mac connected to a network?
- C. Can you open other AppleWorks files?
- D. What version of AppleWorks are you using?
- Correct Answer: C

#### **QUESTION 3**

If an AirPort Extreme Base Station stopped responding, has network accessibility issues, or needs to be reverted back to default factory configuration, you should perform a \_\_\_\_\_.

A. Soft reset

B. Hard reset

Correct Answer: B

#### **QUESTION 4**

Examine the exhibit. What is this message?



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You need to restart your computer. Hold down the Power button for several seconds or press the Restart button.

Veuillez redémarrer votre ordinateurs Maintenez la touche de démarrage enfoncée pendant plusieurs secondes ou bien appuyez sur le bouton de réinitialisation.

Sie müssen Ihren Computer neu starten. Halten Sie dazu die Einschalttaste einige Sekunden gedrückt oder drücken Sie die Neustart-Taste.

コンピュータを再起動する必要があります。パワーボタンを 数秒間押し続けるか、リセットボタンを押してください。

- A. Kernel Panic
- B. Software Update
- C. Firmware Update
- D. Power-On Self-Test

Correct Answer: A

#### **QUESTION 5**

Which of the following statements describes how CCFL backlighting is similar to LED backlighting when troubleshooting backlighting issues in Apple displays?

- A. Both types of displays use fluorescent lights.
- B. Both types of displays use light emitting diodes.
- C. Both types of displays are diagnosed identically.
- D. Both types of displays have components that are individually replaceable.

Correct Answer: C

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