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QUESTION 1

What does Apple recommend you do before replacing or installing any internal parts in an Xserve?

- A. Remove all drive modules from the Xserve.
- B. Remove the Xserve from its rack.
- C. Press the System Identifier button.
- D. Unlock all drive module bays.

Correct Answer: B

QUESTION 2

What is the proper way to calibrate the main battery in a MacBook?

- A. Charge the battery while running the Battery Calibration Utility.
- B. The battery is calibrated out of the box; no further steps are needed.
- C. Charge the battery overnight. Make sure battery status indicates 100% before disconnecting AC adapter.
- D. Charge the battery fully. Wait 2 hours. Run the MacBook on battery until it goes to sleep. Wait 5 hours. Charge it fully again.
- E. Charge the battery halfway. Wait 2 hours. Finish charging the battery. Run the MacBook on battery until it goes to sleep. Charge it fully again.

Correct Answer: D

QUESTION 3

What is the main function of Server Monitor?

- A. It provides detailed status of Xserve hardware functionality.
- B. it executes a full suite of diagnostics on all internal Xserve hardware.
- C. It monitors the Mac OS X Server operating system and reports on any unauthorized users.
- D. It provides the video driver software to support connection of an Apple Cinema display to an Xserve running Mac OS X Server.

Correct Answer: A



QUESTION 4

The liquid cooling system inside a Power Mac G5 (Quad Late 2005) has failed, causing a coolant leak while the computer is on. According to Apple references, what should you do FIRST?

- A. Use a patch kit to re-seal the leak.
- B. Unplug the computer immediately.
- C. Drain and refill the liquid cooling system.
- D. Put the computer to sleep until the liquid dries.
- E. Let the computer run overnight to evaporate any spilled liquid.

Correct Answer: B

QUESTION 5

Which of the following is NOT a good step to take when working onsite on a computer?

- A. Place parts on the floor.
- B. Use a grounded ESD mat.
- C. Wear a grounded ESD wrist strap.
- D. Check the polarity of the grounded power outlet.

Correct Answer: A

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