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QUESTION 1

You are the Skype for Business Online administrator for your organization.

A single user is reporting the following error message when signing in to Skype for Business Online using the Skype for Business client:

"There was a problem acquiring a personal certificate required to sign in. If the problem persists, please contact your support team."

Which action should the user take to resolve the issue?

A. Close and restart the Skype for Business client.

B. From the Skype for Business sign-in window, click Delete my sign-in info.

C. From a command prompt, run the ipconfig /flushdns command.

D. Restart the Microsoft Account Sign-in Assistant service.

Correct Answer: B

QUESTION 2

This question requires that you evaluate the underlined text to determine if it is correct.

As a Microsoft SharePoint administrator, you can allow users to create their own team tasks to manage their projects and related documents.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

A. page

B. No change is needed

C. sites

D. rules

Correct Answer: C

QUESTION 3

You are an intern for an organization that wants to improve its security. The organization wants multi-factor authentication enforced for all of its users.

You suggest implementing Microsoft Office 365 Business Premium.

Which two types of secondary authentication does this solution support? Choose two.

A. notification through a smartphone application

B. entering a username and password

C. entering a text code sent to the user\\'s mobile phone

D. the insertion of a smart card into a reader attached to the user\\'s computer

Correct Answer: AC

Multi-Factor Authentication for Office 365 offers the following subset of Azure Multi-Factor Authentication capabilities:

*

Use of a mobile app (online and one-time password [OTP]) as a second authentication factor

*

Use of a phone call as a second authentication factor

*

Use of an SMS message as a second authentication factor

Reference: Multi-Factor Authentication for Office 365 https://msdn.microsoft.com/en-us/library/azure/dn383636.aspx

QUESTION 4

How does Microsoft inform subscribers of maintenance events that could temporarily disrupt Microsoft Office 365 services?

A. by emailing the Global Admin account for the subscription

B. by updating the Message Center Dashboard

C. by updating the Service Health Dashboard

D. by updating the Online Service Level Agreement

Correct Answer: C

When a service impacting event occurs, Microsoft Customer Service and Support recognizes that timely and accurate communications are critical for customer organizations and partners. Microsoft notifies Office 365 subscribers by updating

the Service Health Dashboard that is available on the Office 365 portal.

Reference: http://blogs.msmvps.com/bradley/2012/09/13/i-found-an-rss-feed-for-office-365-service-health-notifications/

QUESTION 5

This question requires that you evaluate the underlined text to determine if it is correct. You are selecting a service plan. You have the following requirements:

-

The plan must accommodate 325 users.

-

The plan must include desktop installations of Microsoft Office applications.

Based on these requirements, you should select Microsoft Office 365 Essentials.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

A.

No change is needed.

B.

Microsoft Office 365 Business Premium

C.

Microsoft Office 365 Enterprise E3

D.

Microsoft Exchange Online

Correct Answer: C

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