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Avaya Contact Center Select Implementation and Maintenance Exam

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QUESTION 1

In the Avaya Contact Center Select (ACCS) System Control and Monitor Utility, which steps will allow an individual service to be stopped and started?

A. Enter the advanced password, right click on the service and select restart.

B. Right click on the service and select reboot.

C. Right click on the service and select restart.

D. Enter the advanced password, right click on the service and select end process.

Correct Answer: A

QUESTION 2

Which three statements about Avaya Contact Center Select (ACCS) Software Appliance deployment are true? (Choose three.)

A. It consists of Avaya Aura Media Server OVA and Avaya WebLM OVA,

B. ACCS Release 7.1 software is available as an Open Virtual Appliance (OVA) file.

C. The ACCS software appliance is supported only on ESXI 6,7 virtualization environments.

D. WebLM OVA must deployed with the Disk Format - Thick Provision Lazy Zeroed.

E. The WebLM server Host ID is obtained from https;//weblm IP address:52233/WebLM/index.jsp

Correct Answer: ACD

QUESTION 3

Which type of activity code requires skillsets to be assigned?

A. Post Call Processing Reason code

B. Not Ready Reason code

C. Activity code

D. Walk Away Reason code

Correct Answer: C

QUESTION 4

Which three applications are included with the IP Office admin suite Installation? (Choose three.)

A. Avaya Grep

B. System Status

C. IP Office Platform Manager

D. IP Office Manager

E. System Monitor

Correct Answer: BDE

QUESTION 5

How many Multimedia users are fully configured within the sample users on Avaya Contact Center Select (ACCS)?

A. 1

B. 10

C. 25

D. 100

Correct Answer: C

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