



Avaya Contact Center Select Implementation and Maintenance Exam

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QUESTION 1

From the Avaya Contact Center Select (ACCS) Dashboard, which selection is made to view the status of the IP Office connection?

- A. Contact Center Server Configuration, SIP, Network Settings
- B. System Control and Monitor Utility
- C. Contact Center Multimedia
- D. SIP Gateway Monitor SGM client

Correct Answer: A

QUESTION 2

The administrator needs to use the IP Office Manager to change some SIP settings on the IP Office. Which two steps must be taken to make the change effective? (Choose two.)

- A. The IP Office system may require a restart depending on the SIP settings changes.
- B. When the IP Office Manager application Is closed, the change will be effective.
- C. The administrator must execute the IP Office Manager save translations command
- D. The administrator must save configuration to transfer changes to the IP Office.

Correct Answer: CD

QUESTION 3

Refer to the exhibit.



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What does the Mailbox status relate to?

- A. The connection with the recipient mailbox is established.
- B. The connection with the web communication server is established.
- C. The connection with the multimedia system is established.
- D. The connection with the multimedia database is established.

Correct Answer: A

QUESTION 4

Which two tools are used to configure the email servers In Avaya Contact Center Select (ACCS)? (Choose two.)

- A. The ACCS Multimedia administration component
- B. The Configuration component of the ACCS Launchpad
- C. The outbound component of the ACCS Launchpad
- D. The ACCS Ignition Wizard

Correct Answer: AD

QUESTION 5

When working with application flows, which statement about errors In syntax and logic in Orchestration Designer is



true?

- A. They appear in the problems view in Orchestration Designer.
- B. The errors are signaled by Orchestration Designer at the instant they occur,
- C. The errors are automatically corrected.
- D. They appear in the error log view.

Correct Answer: C

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