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Avaya IP Office Platform Configuration and Maintenance

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QUESTION 1

A customer is experiencing clipping and drop-outs when using a remote deskphone through the WAN. Which two methods can a technician use to help identify the source of the problem? (Choose two.)

A. Add an IP route.

B. Compare calls to local and remote extensions.

C. Change the Mode from A-law to u-Law.

D. Watch QoS alarms in SSA.

E. Change codecs in the IP Office.

Correct Answer: BD

QUESTION 2

A user is testing a mobile telephone in a new deployment of Avaya Communicator. Calls can be made, but the Presence and Instant Messaging features do not work. Which statement describes why the user cannot make the new features work?

A. The user does not have the correct profile configured.

B. The new Codecs are not supported.

C. The user is not configured as an agent.

D. The IP Office is only an Essential Edition.

Correct Answer: D

References: https://downloads.avaya.com/css/P8/documents/101005862

QUESTION 3

The modems in fax machines have trouble with VoIP.

Which protocol is used to overcome this problem.

A. RTP Relay

B. X509

C. T.38

D. RFC 7832

Correct Answer: C

References: https://downloads.avaya.com/css/P8/documents/100172137Page: 8

QUESTION 4

You have just plugged in a new IP500 V2, and you look at its Dashboard display to see the new device. No telephones are plugged into the unit. Why are two ports in one of the modules green?

A. There is a Combo Card in the chassis.

B. The operating system is up, and someone is administering the system.

C. The device has power and passed self-test.

D. LAN1 and LAN2 are disconnected.

Correct Answer: A

QUESTION 5

When planning for a Small Community Network (SCN), which two are required? (Choose two.)

A. PRI service

B. Preferred Edition

C. IP Routes

D. VCMs

E. H.248

Correct Answer: CD

References: http://downloads.avaya.com/css/P8/documents/003681836

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