

7893X^{Q&As}

Avaya IP Office Platform Configuration and Maintenance

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QUESTION 1

Which Voicemail Pro feature has a web interface to retrieve information left by the caller?

- A. Voicemail Collect
- B. Campaign
- C. Looped Announcement
- D. Avaya Contact Recorder
- E. Auto Attendant

Correct Answer: D

References: https://downloads.avaya.com/css/P8/documents/100174856

QUESTION 2

Which item lets you see the progress of a software upgrade on an expansion system?

- A. Web Manager Dashboard
- B. System Tab
- C. System Monitor Program
- D. IP Office Manager on the expansion system

Correct Answer: A

References: https://downloads.avaya.com/css/P8/documents/100175282Page: 105

QUESTION 3

Calls into the IP500 are not ringing to the expected user. Which statement describes how the call routing is validated?

- A. Use Customer Call Status (CCS) to see what user the call is ringing to.
- B. Use the System Status Application (SSA) to see what user the call is ringing to.
- C. Capture a System Monitor trace and escalate to Avaya for an answer.
- D. Wait until the system is idle and place test calls so you can hear which telephone is ringing.

Correct Answer: A

References:

https://downloads.avaya.com/elmodocs2/ip_office/DOCS3_0/DATA/Additional/mergedProj



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ects/productdescription/management/callstatus.htm

QUESTION 4

What is used to send out alarm notifications to you?

- A. System Monitor
- B. TFTP
- C. SMTP
- D. SSA

Correct Answer: C

QUESTION 5

A customer has an XT Endpoint with embedded Collaboration Server for IP Office installed, but they are not able to add a 10th person to a Scopia video conference. What can be the problem?

- A. The 10th participant does not have video capabilities on their PC.
- B. Scopia is limited up to 9 participants.
- C. The 10th participant entered an incorrect Scopia session number.
- D. They are only licensed for 9 users.

Correct Answer: B

References: https://downloads.avaya.com/css/P8/documents/100172365

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