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QUESTION 1

A customer has the capacity to register 10 soft consoles simultaneously, and wants to increase that to 15.

Which action is needed to complete this increase?

A. Add a Preferred license.

B. Upgrade to Select Mode.

C. Add five receptionist licenses.

D. Upgrade to Server Edition.

Correct Answer: C

References:

https://downloads.avaya.com/css/P8/documents/101028316

QUESTION 2

Which method will avoid corruption of the data on the SD card when removing the SD card from the IP Office?

A. Dial the shutdown short code to shut down the card before removing the SD card.

B. Use the Manager application to shut down the card before removing the SD card.

C. Use System Monitor to shut down the card before removing the SD card.

D. Pull out the card. Special shutdown is not required.

Correct Answer: B

References: https://www.manualslib.com/manual/824589/Avaya-Ip-Office-Essential-Edition.html?page=92

QUESTION 3

If ISDN/PRI calls are getting dropped, which tool should be used to troubleshoot the issue?

A. SSA Snapshot

B. Debug View with default filters

C. Debug Manager on DTE port

D. System Monitor with ISDN L3 filter options enabled.

Correct Answer: D

QUESTION 4

Which two values affect the size of a ContactStore server? (Choose two.)

A. The number of recordings

B. The number of voicemail channels

C. The number of incoming lines

D. The number of hunt groups

E. The number of concurrent users for search and replay function

Correct Answer: AE

QUESTION 5

Which method can be used to upgrade the voice prompts on the Embedded Voicemail?

A. Embedded File Management in the Manager Application

B. External File Management in the System Status Application

C. Voice Wizard in the Manager Application

D. Embedded Monitoring Management

Correct Answer: A