



Avaya Oceanalytics - Insights Integration and Support Exam

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### **QUESTION 1**

Which command is used to check and see if the DB listener has started and is listening on the default TCP port 1521 in the Oracle DB Server?

- A. # Isnrctl start
- B. # Ispci status
- C. \$ Isnrctl status
- D. \$ Ispci start
- Correct Answer: C

Reference: https://docs.oracle.com/cd/E11882\_01/network.112/e41945/listenercfg.htm#NETAG306

#### **QUESTION 2**

Which real-time report provides the capability of monitoring the current agent work state and current agent work with account state?

- A. Agent Instantaneous Report
- B. Routing Service Monitoring
- C. Agent Performance Moving Window
- D. Agent Compare

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101037403 (27)

### **QUESTION 3**

What two key Avaya Oceana?release 3.5 snap-in components are required for Avaya AnalyticsTM for Oceana? (Choose two.)

- A. CallEventControl Snap-in
- B. OceanaCoreDataService
- C. EventingConnector Snap-in
- D. OmniCenterProvisioningCollector snap-in
- E. UCMDataCollector Snap-in

Correct Answer: AC



Reference: https://downloads.avaya.com/css/P8/documents/101051640

# **QUESTION 4**

During the install process, you need to edit the parameters.conf file for the Oracle patches to be installed. Which new parameter is added in the parameters.conf file for the server installation?

A. [COMPONENT\_NAME]\_PATCH\_NAME

B. ORACLE\_DB\_INVENTORY\_LOCATION

C. [COMPONENT\_NAME]\_ORACLE\_DB\_BASE

D. [COMPONENT\_NAME]\_PATCH\_FILE\_NAME

Correct Answer: B

Reference: https://downloads.avaya.com/css/P8/documents/101051617

#### **QUESTION 5**

Which script is used to start the Node Manager of the Streams server, and from which directory?

В.

```
Script =>./startNodeManager.sh
Directory => /Oracle_Home/user_projects/domains/base_domain/bitools/bin/
```

# Α.

```
Script =>./startNodeManager.sh
Directory => /Oracle_Home/user_projects/domains/base_domain/bin/
```

C.

Script =>./start.sh Directory => /Oracle\_Home/user\_projects/domains/base\_domain/bin/

Script =>./start.sh Directory => /Oracle\_Home/user\_projects/base\_domains/bin/

D.

Correct Answer: B



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