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**QUESTION 1**

You are configuring the attributes under the provisioning cluster.

What is the effective value for the attribute "voice provider id" under voice configuration, which needs to match the configuration of Voice Provider in Avaya Control Manager?

- A. Avaya Aura Media Server Host Name
- B. Session Manager Security Module Host Name
- C. Avaya Control Manager Host Name
- D. Avaya Aura Communication Manager Host Name

Correct Answer: C

Reference: <https://downloads.avaya.com/css/P8/documents/101051566>

QUESTION 2

For the implementation of an Avaya mobile Video solution, which two additional components are required? (Choose two.)

- A. Avaya Aura® Web Gateway
- B. Avaya Mobile Video Gateway
- C. Avaya Aura® Media Server
- D. Equinox Management Server
- E. Avaya Aura® Session Manager

Correct Answer: CE

QUESTION 3

Given the URL below:

<http://services/UCASStoreService/uca>

Which Oceana® Cluster IP is used for the URL of the UCA interface in the Avaya Control Manager?

- A. Cluster4 (Co-Browse Cluster)
- B. Cluster3 (OCP Cluster)
- C. Cluster2 (UAC Cluster)



D. Cluster1 (Common Components Cluster)

Correct Answer: B

QUESTION 4

Using the customer history widget, Avaya Oceana® Agents can search customer history to find information about previous multimedia interactions with the customer.

Which component holds multimedia customer history information?

- A. Omnichannel Datastore
- B. Avaya Aura® Session Manager
- C. External Data Mart
- D. Avaya Control Manager

Correct Answer: A

QUESTION 5

After successfully deploying the Email Workflow in the Engagement Designer, where can the customer confirm if the Email Workflow is installed or not?

- A. In the Avaya Breeze CLI under folder /opt/Avaya
- B. In the SMGR Web Administration under Avaya Breeze Services
- C. In the ED Designer Console under Workflows
- D. In the ED Administration Console under Workflows

Correct Answer: C

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