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QUESTION 1

While integrating Email Channel with an Avaya Oceana® solution, which two configuration items are required? (Choose two.)

- A. Email Route Point
- B. Email Provider
- C. Email Skill
- D. Sender Email Address
- E. Location

Correct Answer: AB

QUESTION 2

Which two snap-ins are responsible for collecting Oceana® data and providing it to the ReliableEventing Framework? (Choose two.)

- A. OmniCenter ProvisioningCollector
- B. UCMDDataCollector
- C. AgentControllerService
- D. UCMService
- E. Authorization Service

Correct Answer: CD

QUESTION 3

While deploying the Avaya Oceana® solution, it is recommended that the customer provide an External data mart (EDM) database for Context Store.

Which three databases are supported for EDM deployment? (Choose three.)

- A. Sybase
- B. Informix
- C. Microsoft SQL Server



D. PostgreSQL

E. Oracle Database

Correct Answer: CDE

Reference: https://documentation.avaya.com/bundle/DeployingAvayaOceanaSolution_r34/page/Create_the_database_for_External_Data_Mart.html

QUESTION 4

For an Avaya Oceana® solution, which Cluster Profile is used for an Oceana® cluster deployment?

A. Engagement Assistant Speech

B. Customer Engagement

C. Core Platform

D. Context Store

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/101051566>

QUESTION 5

Through which Avaya Oceana® component does Unified Agent Controller (UAC) consume agent configuration information?

A. Context Store (CS)

B. Call Server Connector (CSC)

C. Unified Collaboration Administration (UCA)

D. Unified Collaboration Model (UCM)

Correct Answer: C

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