

7492X^{Q&As}

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QUESTION 1

What would trigger a vector event error?

- A. When vector processing reaches the maximum 1000 steps allowed
- B. When vector processing reaches the-maximum 100 steps allowed
- C. Misdirected calls
- D. Call Denial

Correct Answer: C

QUESTION 2

A customer uses multi site Best Service Routing (BSR) and IP trunks to handle callers in the most efficient manner. To conserve bandwidth they would like announcements to be sourced at the local, regardless of which site is deemed "best".

Which licensed feature must be activated to accomplish this?

- A. BSR Usage Allocation Enhancements
- B. ISDN/SIP Network Call Redirection
- C. VDN Return Destination
- D. BSR Local Treatment for IP and ISDN

Correct Answer: D

Reference Avaya AuraTM Communication Manager Screen Reference page 1065

QUESTION 3

In administering multi-site Best Services Routing (BSR), what are the two configuration that are associated VDN configuration (Choose two.)

- A. UUI Treatment
- B. Supplementary Service Protocol
- C. BSR Available Agent strategy
- D. BSR Application

Correct Answer: AC

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QUESTION 4

In which document can the events table be found?

- A. Troubleshooting Avaya Aura Call Center Elite
- B. Programming Call Vectoring Features in Avaya Aura Call Center Elite
- C. Administrator Guide tor Avaya Communication Manager
- D. Feature Description and Implementation for Avaya Communication Manager

Correct Answer: C

QUESTION 5

There are four main components of the Call Center Elite Multichannel configuration. Which list contains all of the main components?

- A. Avaya Aura System Manager, Multichannel XML Server, Multichannel Desktop Client, Core Server
- B. Avaya Aura Session Manager, Multichannel XML Server, Multichannel Desktop Client, Core Server
- C. Avaya Aura Communication Manager, Avaya Aura? Session Manager, Multichannel XML Server, Multichannel Desktop Client
- D. Avaya Aura Communication Manager, Multimedia Database, Multichannel XML Server, Multichannel Desktop Client

Correct Answer: D

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