



74-338^{Q&As}

Lync 2013 Depth Support Engineer

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**QUESTION 1**

You are a member of the CsAdministrator group that supports a Microsoft Lync Server 2013 datacenter. The datacenter consists of one pool named ConPool01.

You implement Enterprise Voice. Some users still use desktop phones that are connected to the local Private Branch Exchange (PBX) to make and receive calls.

Some users who have PBX desktop phones report that they can no longer make or receive calls with their desktop phones.

You need to ensure that users can place calls from their desktop phones.

What should you do?

- A. In Voice Routing, create a new Dial Plan.
- B. In Voice Policy, select the Enable bandwidth policy override checkbox.
- C. On the Edge server, download the certificate chain and then restart the Lync services.
- D. Validate configuration for the Line Uniform Resource Indicator (URI).

Correct Answer: D

QUESTION 2

You deploy 3 Microsoft Lync Server 2013 Persistent Chat server named atl-cs-001.litwareinc.com. You need to remove all messages prior to March 1, 2012 from a chat room named LegalChatRoom. Which cmdlet should you run?

- A. Set-CsPersistentChatRoom -Identity LegalChatRoom -Managers @{Add="sip:complianceofficer@litwareinc.com"}
- B. Remove-CsPersistentChatRoom -Identity "atl-cs-001.litwareinc.com\LegalChatRoom"
- C. Remove-CsPersistentChatMessage -Identity "atl-persistentchat- 001.litwareinc.com\LegalChatRoom" -EndDate "3/1/2012"
- D. Clear-CsPersistentChatRoom -Identity "atl-cs-001.litwareinc.com\LegalChatRoom" -EndDate "3/1/2012"

Correct Answer: D

QUESTION 3

You support a customer whose network environment includes Microsoft Lync Server 2013 Standard Edition.

Your customer plans to enable sharing of Microsoft PowerPoint content in Lync meetings. You enable the Office Web Apps Server discovery URL in the Lync Topology. You need to verify that Lync Server 2013 enables PowerPoint content.



What should you do?

- A. Check the Event Log of the Front End pool server.
- B. Check the Lync Server Control Panel.
- C. Check the Event Log of the Office Web Apps server.
- D. Verify the connection to the Office Web Apps Discovery URL in a web browser.

Correct Answer: A

QUESTION 4

You support a customer whose network environment includes Microsoft Lync Server 2013 Enterprise, with two Front End Servers and two Back End Servers. The Back End Servers are deployed in a high availability configuration. You create a Front End pool named pool.contoso.com and implement DNS load balancing for client access to the Lync servers. Your internal DNS records have the following configuration:

```
_gc._tcp.contoso.com SRV priority 0, weight 100, port 3268 dc1.contoso.com _ldap._tcp.contos.com SRV priority 0, weight 100, port 389 dc1.contoso.com _kerberos._tcp.contos.com SRV priority 0, weight 100, port 88 dc1.contoso.com _sip._tls.contoso.com SRV priority 0, weight 0, port 5061, pool.contoso.com FrontEndServer1 A 192.168.1.10 FrontEndServer2 A 192.168.1.11 BackEndServer1 A 192.168.1.20 BackEndServer2 A 192.168.1.21 Pool01 A 192.168.1.10 Pool01 A
```

192.168.1.11 Your Lync 2013 clients fail to sign in automatically. The trace log of failed sign-in attempt is as follows:
INFO

```
:: QueryDNSSrv - DNS Name[_sipinternaltls._tcp.contoso.com]ERROR :: HRESULT failed:
```

```
80072726 = HRESULT_FROM_WIN32(::ShimWSAGetLastError()) . Failed to convert string IP to SOCKADDRERROR  
:: ResolveHostNameUsingGetAddrInfo getaddrinfo(pool.contoso.com) failed WARN
```

```
:: ResolveHostName - getaddrinfo failed for pool.contoso.com ERROR ::
```

```
ResolveHostNameUsingDnsQuery - DnsQuery(pool.contoso.com) failed WARN
```

```
:: ResolveHostName - DNS lookup failed for pool.contoso.com ERROR :: ResolveHostName - Name resolution for pool.contoso.com failedERROR ::
```

```
ResolveHostSyncResolveHostName failed ERROR ::
```

```
GetDnsResults - did not get any resultERROR :: QueryDNSSrvGetDnsResults query:
```

```
_sipinternaltls._tcp.contoso.com failed ERROR ::
```

```
DNS_RESOLUTION_WORKITEM::ProcessWorkItemResolveHostName failed
```

You need to ensure that internal Lync 2013 clients can sign in automatically. You also need to ensure that internal traffic is load balanced across the two Front End Servers.

What should you do?



- A. Create the following host records: PoolA192.168.1.20 PoolA192.168.1.21
- B. Create the following host records: PoolA192.168.1.10 PoolA192.168.1.11
- C. Create the following service record: _sip._tls.contoso.com SRV Priority 0, weight 0, port 5061, pool01.contoso.com
- D. Create the following host records: SipA 192.168.1.20 SipA 192.168.1.21
- E. Create the following service record: _sipinternal._tls.contoso.com SRV Priority 0, weight 0, port 5061, FrontEndServer1.contoso.com

Correct Answer: B

QUESTION 5

You support Microsoft Lync Server 2013 servers in your customer's company network. The network includes an Active Directory Domain Services (AD DS) domain and an Exchange 2010 organization.

The company deployed a pilot Microsoft Exchange 2013 installation at one of its branches and moved the branch users' mailboxes to Exchange 2013. Lync users from the branch were configured to use the Unified Contact Store.

Due to budget limitations, the company has decided to move the users' mailboxes back to Exchange 2010.

Before you move the users' mailboxes, you need to change the users' properties.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

- A. Run the Test-CsUnifiedContactStore cmdlet once.
- B. Run the Move-CsUser cmdlet for every user account.
- C. Run the Invoke-CsUcsRollback cmdlet for every migrated user account.
- D. Run the Set-CsUserServicesPolicy cmdlet once.

Correct Answer: CD

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