



Avaya CallPilot Implementation Exam

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QUESTION 1

A technician is installing an Avaya CallPilot system on a customer site. After running the Setup Wizard and the Configuration Wizard \\'he technician has verified the server operating system settings are correct for the site and has rebooted the server to place the system into operation. After the reboot is complete and the technician has logged hack on to the server, which process verifies that the Avaya CallPilot server is able to receive incoming calls?

- A. Print the ControlDNs.
- B. Print the Virtual Agents.
- C. Ping theELAN connection.
- D. Dial the VoiceMessagingDNasdefined in the Configuration Wizard.

Correct Answer: D

QUESTION 2

Which two Avaya CallPilot Manager configurations are valid? (Choose two.)

- A. Avaya CallPilot Manager installed on the Avaya CallPilot server
- B. Avaya CallPilot Manager installed on the administrator\\'s PC
- C. Avaya CallPilot Manager installed on a standalone Web server
- D. Avaya CallPilot Manager installed on the Avaya CallPilotserver with Reporter

Correct Answer: AC

QUESTION 3

An Avaya CallPilot system administrator is responsible for more than one Avaya CallPilot server. On the Avaya CallPilot Manager logon Page, which feature ran the administrator use to quickly select server and NMS location when they log on to Avaya CallPilot Manager?

- A. Preferences
- **B. NMS location**
- C. Log in shortcuts
- D. Presetserverlist
- Correct Answer: C

QUESTION 4



An Avaya CallPilot High Capacity system has been ordered with 160 voice channels, 10 fax channels and 10 automatic speech recognition channels. What is the minimum number of Mgate cards necessary to support this high capacity system?

- A. 3 Mgate cards
- B. 4 Mgatecards
- C. 5Mgate cards
- D. 6 Mgate cards

Correct Answer: D

QUESTION 5

A technician is preparing to set up, install, and configure an Avaya CallPilot RIs. 5.0 system. Which three guidelines should be followed whenever handling switch and server components? (Choose three.)

A. Use electrostaticdischarge precautions.

- B. Hard drives needspecial handling.
- C. Use firm and steady force to seal printed circuit boards.
- D. Handle printed Circuit boards by the backplane edge connector.

Correct Answer: ABC

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