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**QUESTION 1**

Working as a team, the Project Manager has just finished programming the agents in the PBX, while technician configured them in Avaya CallPilot. When Avaya CallPilot hoots into service, all channels come up except for one. Prior to the replacement of hardware, it is decided to look into the Event log. Which event below gives a possible clue us to what the problem is?

- A. DialogicEventManager system initialization failed.
- B. IMAreceived a disk full event.
- C. Event from Blue Call Router: All Port Busy Indication.
- D. TN/DN mismatch.

Correct Answer: D

QUESTION 2

A company is planning to install a new Avaya CallPilot RIs. 5.0 system. They need a high availability system that will allow a standby server to lake over in case the primary server fails. Which hardware platform should be delivered on-site?

- A. 703t
- B. 600r
- C. 1006r
- D. 1002rp
- E. 2250

Correct Answer: C

QUESTION 3

With Maintenance Diagnostics enabled, which hardware problem does it automatically help identity when system and services are starting? (Choose three.)

- A. DSP
- B. TimeSwitch
- C. SCSI Terminator
- D. TelephonyBoard
- E. Multimedia Channels

Correct Answer: ADE

**QUESTION 4**

An administrator cannot login to Avaya CallPilot Manager from the login web page. A technician has confirmed that the administrator is entering their correct mailbox number and password and that their mailbox is not disabled. What should be checked?

- A. that the user's PC is running Internet Information Server (IIS)
- B. that the Server Held contains the correct server name for the Avaya CallPilot system
- C. that the Location field contains the correct server name for the Avaya CallPilot system
- D. that the Secure Sockets Layer (SSL) option is turned on because passwords can only be passed over SSL

Correct Answer: D

QUESTION 5

A company has decided to install an Avaya CallPilot 1005 server at their new office location to deliver multimedia messaging functionality to their employees. They will be using Fax and Desktop Messaging applications. A technician has been tasked with installing the new Avaya CallPilot server. Which operating system should be running on the Avaya CallPilot RIs. 5.0 server?

- A. RedHatLinux V4.0
- B. MicrosoftWindows Vista
- C. MicrosoftWindows Server2003
- D. Microsoft Windows NT

Correct Answer: C

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