



7241X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support Exam

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**QUESTION 1**

When Avaya Equinox Clients register from the public internet, through which of the SBC interfaces do they register?

- A. SBC M11 interface
- B. SBC A1 interface
- C. SBC B1 interface
- D. SBC M2 interface

Correct Answer: B

QUESTION 2

What is the best way to change the Avaya Multimedia Messaging (AMM) domain from avaya.com to trn.avaya.com with minimal down time of the system?

- A. Log in from the command line as ntsysadm and run the su. /configureAMM.sh script on the command line.
- B. Log in from the command line as root and run the su. /configureAMM.sh script on the command line.
- C. From the AMM web GUI navigate to Client Administration/Client Settings and add the new domain and save it.
- D. Navigate to Client Administration/Client Settings from the AMM web GUI, add the new domain and delete the old domain.

Correct Answer: D

QUESTION 3

Which CLI shortcut command for Avaya Aura Device Service will create an archive "archive_file.tar.gz" with each of the log files to a count 2 under the current working directory?

- A. app collectLogs.sh -n 2 archive_file.tar.gz
- B. app collectlogs.sh -n 2 archive_file
- C. app collectLogs.sh -n 2 archive_file
- D. app collectLogs.sh 2 -n archive_file.tar.gz

Correct Answer: A

QUESTION 4



Using a web GUI, where can you check the Avaya Multimedia Messaging (AMM) log events?

- A. From the SMGR home page, navigate to SMGR > Services > Events > Log Viewer
- B. Use the AMM web GUI and navigate to Log Management > Logs and Events
- C. Use the AMM command line to view log events on the command mode
- D. From the SMGR home page, navigate to SMGR > Elements > Log Viewer

Correct Answer: A

QUESTION 5

For partners to raise trouble tickets and receive assistance, Avaya currently uses the online Avaya Diagnostic methodology. They expect customers/partners to perform the following tasks before raising a trouble ticket:

- Clearly state the problem.
- Detail findings.
- Clarify the problem.

When Avaya Tier 3 Support receives the trouble ticket, what is the next step in the Diagnostic methodology that they will perform?

- A. Update the Knowledge Management database.
- B. Implement a solution.
- C. Determine the cause.
- D. Identify a patch to fix the problem.

Correct Answer: C

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