



# 7241X<sup>Q&As</sup>

Avaya Equinox Solution with Avaya Aura Collaboration Applications  
Support Exam

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### QUESTION 1

Using a web GUI, where can you check the Avaya Multimedia Messaging (AMM) log events?

- A. From the SMGR home page, navigate to SMGR > Services > Events > Log Viewer
- B. Use the AMM web GUI and navigate to Log Management > Logs and Events
- C. Use the AMM command line to view log events on the command mode
- D. From the SMGR home page, navigate to SMGR > Elements > Log Viewer

Correct Answer: A

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### QUESTION 2

Which monitoring option is a real-time tool available in Avaya Aura?Media Server (AAMS) while troubleshooting the issue?

- A. Monitoring -> Real-time viewer
- B. Monitoring -> Active Sessions
- C. Monitoring -> Real-time Tracing
- D. Monitoring -> Capture Traces

Correct Answer: B

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### QUESTION 3

What is the recommendation for AAMS security certificate?

- A. Ensure AAMS has application certificate from SMGR
- B. Ensure AAMS has application certificate from AMM
- C. Ensure AAMS has application certificate from AAWG
- D. Ensure AAMS has application certificate from AADS

Correct Answer: A

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### QUESTION 4

A customer is unable to login to the Equinox Virtual Meeting Room from Avaya Equinox Thick Clients and Web Clients. While tracing the Session Manager they identified the following error message in the Trace:



404 Not Found (No route available)

Which reason is a valid reason for this problem?

- A. SIP Trunk to Communicate Manager is Down
- B. Equinox Clients Configuration Issue
- C. Incorrect Dial Pattern in the Session Manager
- D. Communication Manager ARS Routing Issue

Correct Answer: C

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#### QUESTION 5

An Avaya support engineer has advised the customer to collect the log files from Avaya Equinox Client (Thick Client). What is the procedure to collect logs for Avaya Equinox Thick Client?

- A. Select Settings-> Trouble Ticket and then click on Report a Problem to collect the logs
- B. Select Settings-> Logs and then click on Report a Problem to collect the logs
- C. Select Settings-> Support and then click on Report a Problem to collect the logs
- D. Select Settings->Log Pack and then click on Report a Problem to collect the logs

Correct Answer: C

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