7241X Q&As

Avaya Equinox Solution with Avaya Aura Collaboration Applications Support Exam

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QUESTION 1

A customer is unable to login to the Equinox Virtual Meeting Room from Avaya Equinox Thick Clients and Web Clients. When they traced the Equinox Management iVIEW.log they observed the following error message.

Which reason is a valid reason for this problem?

A. Equinox Web Collaboration is not available

B. Equinox Management Server is not available

C. Equinox Video Media Server is not available

D. Equinox Audio Media Server is not available

Correct Answer: B

QUESTION 2

Which three steps are recommended for collecting and downloading the logs from AAWG, AMM, AADS servers? (Choose three.)

A. Logs Management-> Log Level -> Adjust Service Logging Level -> Current Logging Level

B. Logs Management -> Logs -> Adjust Service Logging Level -> Current Logging Level

C. Logs Management-> Log Level -> Collect Log Pack

D. Logs Management-> Log Level -> Download Logs

E. Logs Management-> Log Level -> Collect Logs

Correct Answer: BDE

QUESTION 3

Which three statements about Avaya Aura ?Multimedia Messaging (AMM) are true? (Choose three.)

A. All Equinox users with basic licensed privileges will be able to use rich media features in AMM.

B. Avaya one-X®Communicator and Avaya Communicator clients require additional licenses in AMM to initiate chat sessions.

C. All Equinox users will be able to initiate chat sessions using AMM.

D. AMM enables rich media exchange capabilities between Equinox Clients.

E. AMM is an advanced multi-party Instant Messaging system.

Correct Answer: ACD

QUESTION 4

Who is responsible for completing Discipline 4, Determining Root Cause, of the 8D Troubleshooting Methodology?

A. Business Partners and Avaya Tier 2

B. Both Avaya Tier 2 and Tier 3

C. Avaya Tier 2 only

D. Avaya Tier 3

Correct Answer: D

QUESTION 5

A customer logs in to the AADS WebGUI and they get the error message: "User is not Authorized". The customer is unable to login to the AADS WebGUI.

Which log file is the most relevant to diagnose this problem?

A. /opt/Avaya/DeviceServices/7.0.1.0.3345/tomcat//8.0.24/logs/catalina

B. /opt/Avaya/DeviceServices/7.0.1.0.3345/CAS/logs/aads.log

C. /opt/Avaya/DeviceServices/7.0.1.0.3345/tomcat/logs/catalina

D. /opt/Avaya/DeviceServices/7.0.1.0.3345/CAS/7.0.1.0.3345/logs/aads.log

Correct Answer: B

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