72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications Support

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QUESTION 1

All users of Avaya Equinox Conferencing are unable to connect to any Virtual Meeting Rooms. When

viewing the server.log of Equinox Management the following error message is in the log:

[AuthResult: result = REJECTED, message = MCUNoResponse].

Which cause does this error message point to?

A. Session Manager is not available.

B. Equinox Media Server is not available.

C. Equinox Management is not available.

D. Avaya Aura Web Gateway is not available.

Correct Answer: B

QUESTION 2

When saving a Customer Support Package on Equinox Management, which two options are available to select?
(Choose two.)

A. Option to erase the captured files from the server after downloading

B. Capture logs for the last X minutes

C. Choice of a time period from which to capture logs

D. Option to schedule the Customer Support Package download

Correct Answer: AC

QUESTION 3

Which CLI command is used to copy logs from an AADS node?

A. archive aads-logs

B. app collectLogs collect

C. app retrieveLogs

D. retrieve aads-logs

Correct Answer: B

Reference: https://downloads.avaya.com/css/P8/documents/101041244 (156)

QUESTION 4

A support engineer wants to set up System Manager to automatically trap/receive alarms generated by the customer\\'s Avaya solution components and present them under Events > Alarms.

Which two products can System Manager be set to automatically trap/receive alarms using internal Serviceability Agents? (Choose two.)

A. Avaya Aura Web Gateway

B. Avaya Aura Device Services

C. Avaya Aura Media Server

D. Avaya Multimedia Messaging

Correct Answer: AD

QUESTION 5

A customer is unable to register on an Avaya IXTM Workplace Client (Windows). The following message is displayed:

CHECK YOUR WEB ADDRESS AND TRY AGAIN.

While troubleshooting a support technician checked the AADS.log and find the following information:

class com.avaya.asm.core.exceptions.DMException: executeSessionMethod: cannot talk to Cassandra: command=StatementCommand [com.avaya.ustore.cas.SMSessionDAOAdapter$1@7b99f956] nestedException: class com.avaya.asm.core.exceptions.DMException: checkCluster: cannot talk to Cassandra nestedException: com.avaya.asm.core.exceptions.ConnectionPoolInitializerException:connections are down

What is causing this failure?

A. AADS is unable to communicate with Session Manager\\'s Cassandra Database.

B. AADS Cassandra database is down.

C. Data replication failure between Session Manager and AADS.

D. AADS is unable to communicate with System Manager\\'s Cassandra Database.

Correct Answer: B

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