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Avaya Equinox Solution with Avaya Aura Collaboration Applications Support

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QUESTION 1

A support technician wants to analyse the AAWG log files. The technician has logged into the AAWG CLI via SSH and can\'t remember the location of the AAWG log files.

Which CLI alias command will get them directly to the AAWG log files folder?

A. cdto log

B. cd logs

C. cd2 logs

D. cdto logs

Correct Answer: B

QUESTION 2

Which AAMS log, accessible via web GUI, displays details about changes to the AAMS state/ configuration?

A. Operational Log

B. Components Status Log

C. Security Log

D. Event Log

Correct Answer: D

Reference: https://support.avaya.com/resources/sites/AVAYA/content/live/SOLUTIONS/307000/
SOLN307565/en_US/ImplementingAndAdministering_AMS_7.7.pdf

QUESTION 3

A customer has hired a new system technician to support their Avaya IXTM Workplace solution. While troubleshooting an issue with Avaya IXTM Workplace AAMS, the system technician has locked the Avaya IXTM Workplace AAMS Server as part of the procedure, however accidentally forgot to unlock it later.

How will Clients be affected by a locked AAMS?

A. Avaya IXTM Workplace clients will display the error "AAMS resource is locked".

B. Users will be able to register on their Avaya IXTM Workplace Clients (Windows/Mac/iOS/Android), but not on Avaya IXTM Workplace for Web Clients.

C. Users will not be able to register on their Avaya IXTM Workplace Clients (Windows/Mac/iOS/Android) and Avaya IXTM Workplace for Web Clients

D. Calls to/from Avaya IXTM Workplace for Web Clients will fail.

Correct Answer: C

QUESTION 4

All users of Avaya Equinox Conferencing are unable to connect to any Virtual Meeting Rooms. When

viewing the server.log of Equinox Management the following error message is in the log:

[AuthResult: result = REJECTED, message = MCUNoResponse].

Which cause does this error message point to?

A. Session Manager is not available.

B. Equinox Media Server is not available.

C. Equinox Management is not available.

D. Avaya Aura Web Gateway is not available.

Correct Answer: B

QUESTION 5

A customer is unable to register on an Avaya IXTM Workplace Client (Windows). The following message is displayed:

CHECK YOUR WEB ADDRESS AND TRY AGAIN.

While troubleshooting a support technician checked the AADS.log and find the following information:

class com.avaya.asm.core.exceptions.DMException: executeSessionMethod: cannot talk to Cassandra:
command=StatementCommand [com.avaya.ustore.cas.SMSessionDAOAdapter$1@7b99f956] nestedException: class
com.avaya.asm.core.exceptions.DMException: checkCluster: cannot talk to Cassandra nestedException:
com.avaya.asm.core.exceptions.ConnectionPoolInitializerException:connections are down

What is causing this failure?

A. AADS is unable to communicate with Session Manager\\'s Cassandra Database.

B. AADS Cassandra database is down.

C. Data replication failure between Session Manager and AADS.

D. AADS is unable to communicate with System Manager\\'s Cassandra Database.

Correct Answer: B

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