

# 72400X<sup>Q&As</sup>

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support

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#### **QUESTION 1**

In a Team Engagement Deployment, which Avaya Equinox? Conferencing component is responsible for mixing and distributing media?

- A. H.323 Gatekeeper
- B. Equinox User Portal
- C. Equinox Management Server
- D. Equinox Media Server

Correct Answer: D

Reference: https://downloads.avaya.com/css/P8/documents/101045460 (131)

#### **QUESTION 2**

A customer is unable to register on an Avaya IXTM Workplace Client (Windows). The following message is displayed:

CHECK YOUR WEB ADDRESS AND TRY AGAIN.

While troubleshooting a support technician checked the AADS.log and find the following information:

class com.avaya.asm.core.exceptions.DMException: executeSessionMethod: cannot talk to Cassandra: command=StatementCommand [com.avaya.ustore.cas.SMSessionDAOAdapter\$1@7b99f956] nestedException: class com.avaya.asm.core.exceptions.DMException: checkCluster: cannot talk to Cassandra nestedException: com.avaya.asm.core.exceptions.ConnectionPoolInitializerException:connections are down

What is causing this failure?

- A. AADS is unable to communicate with Session Manager\\'s Cassandra Database.
- B. AADS Cassandra database is down.
- C. Data replication failure between Session Manager and AADS.
- D. AADS is unable to communicate with System Manager\\'s Cassandra Database.

Correct Answer: B

#### **QUESTION 3**

Which log is the most relevant log file recommended for troubleshooting the AADS issues?

- A. AADS\_log.log
- B. AADSAlarms.log
- C. AADSService.log



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D. AADS.log

Correct Answer: D

Reference: https://downloads.avaya.com/css/P8/documents/101041244 (p.98)

#### **QUESTION 4**

Users are unable to connect to an Avaya Equinox Conferencing Virtual Meeting Room from Avaya IXTM Workplace Clients (Windows/Mac/iOS/Android) and Avaya IXTM Workplace for Web Clients. A traceSM output displays the following error message:

404 Not Found (No route available)

Based on the error displayed in the trace, what is the cause of this problem?

- A. SIP trunk/link to Communication Manager is down
- B. Communication Manager routing mis-configuration
- C. Avaya IXTM Workplace Clients\\' mis-configuration
- D. Incorrect Dial Pattern in the SIP Routing configuration

Correct Answer: C

#### **QUESTION 5**

During the daily system health check, a support technician found out that AAWG services are not running and have to be started manually.

Entering which CLI alias command will start the AAWG services?

A. svc csa start

B. svc cas start

C. service aawg start

D. svc aawq start

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101064809

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