



# 7230X<sup>Q&As</sup>

Avaya Aura® Communication Applications Support Exam

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**QUESTION 1**

What are the steps necessary to trace SIP messages going through the Avaya Session Border Controller for Enterprise (SBCE)?

- A. Login to the EMS using a web browser, then access Device specific settings > Troubleshooting > Tracing, and click on Start traceSBC.
- B. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 22, issue the su – root command, and then execute the traceSBC command.
- C. Login to the EMS using port SSH 222, issue the sudo su command, and then execute the traceSBC command.
- D. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 222, issue the sudo su command, and then execute the traceSBC command.

Correct Answer: A

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**QUESTION 2**

When a user is forwarded to Avaya Aura® Messaging (AAM), Avaya Aura® Communication Manager (CM) needs to indicate to AAM who the call was originally destined for, so that the message is left in the correct mailbox. Which SIP header is used to indicate for whom the call was originally destined, and the reason for being forwarded to AAM?

- A. B = history info
- B. To
- C. Request
- D. P-Asserted-Identity

Correct Answer: C

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**QUESTION 3**

Considering the message flow to an Avaya Aura® Contract Centre (AACC) Agent Desktop, which protocol is used to communicate between AACC, CCT, and the Agent Desktop PC?

- A. CSTA
- B. TSAPI
- C. SIP
- D. WCF



Correct Answer: C

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#### QUESTION 4

A customer called in stating that none of their users can IM or see each other's Presence. After troubleshooting you discover that default gateway of the Avaya Breeze™ SM100 has the wrong IP Address in the configuration.

Where would you go to correct this problem?

- A. Use SSH to Avaya Breeze™, and run SMnetSetup.
- B. Use SSH to Avaya Breeze™, and use the route command to correct the routing table.
- C. Use Avaya Aura® System Manager web GUI to update the SIP Entity screen.
- D. Use Avaya Aura® System Manager web GUI to access the Engagement Development Platform

Correct Answer: D

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#### QUESTION 5

Which three statements are true about Avaya Aura® Messaging (AAM)? (Choose three.)

- A. 20 Voice Ports are always reserved for retrieving messages.
- B. AAM can run on Avaya-provided hardware that runs Linux® and Avaya Aura® System Platform, or VMware in a virtualized environment.
- C. You can choose to use the Avaya Message Store or Microsoft Exchange Store.
- D. AAM Multi-Server configuration separates Application Servers from Avaya Message Store.
- E. Each message application server allows for up to 100 simultaneous SIP or H323 sessions, with 300 active ports permitted per Voice Mail Domain (VMD).

Correct Answer: BCD

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