



Avaya Aura® Communication Applications Support Exam

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QUESTION 1

Which three protocols assist the WebRTC functionality to overcome the Network Address Translations (NAT) challenges? (Choose three.)

A. ICE

B. SRTCP

C. TURN

D. HTTPS

E. STUN

Correct Answer: ACE

QUESTION 2

A customer called in stating that none of their users can IM or see each other\\'s Presence. After

troubleshooting you discover that default gateway of the Avaya Breeze ™ SM100 has the wrong IP

Address in the configuration.

Where would you go to correct this problem?

- A. Use SSH to Avaya Breeze [™], and run SMnetSetup.
- B. Use SSH to Avaya Breeze [™], and use the route command to correct the routing table.
- C. Use Avaya Aura® System Manager web GUI to update the SIP Entity screen.
- D. Use Avaya Aura® System Manager web GUI to access the Engagement Development Platform

Correct Answer: D

QUESTION 3

After upgrading Avaya Aura® Application Enablement Services (AES), the customer\\'s CTI application does not seem to be working.

Which two methods can be used to verify AES system status? (Choose two.)

A. Access the TSAPI web interface to monitor AES.

B. Access the AES command line, and run the status aesvcs cti-link command.



- C. Access the AES web console, and view the services status in the AES menu.
- D. Access Communication Manager (SAT), and run the statapp command to view AES services status.

E. Using Communication Manager\\'s System Administration Terminal (SAT), run the status aesvcs cti-link command to see the service state.

Correct Answer: BC

QUESTION 4

When a user is forwarded to Avaya Aura® Messaging (AAM), Avaya Aura® Communication Manager (CM) needs to indicate to AAM who the call was originally destined for, so that the message is left in the correct mailbox. Which SIP header is used to indicate for whom the call was originally destined, and the reason for being forwarded to AAM?

A. B = history info

B. To

- C. Request
- D. P-Asserted-Identity

Correct Answer: C

QUESTION 5

When enabling Remote Worker telephones to access a Public Directory, which additional configuration item needs to be configured on the Avaya Session Border Controller for Enterprise (SBCE)?

- A. an LDAP End Point Policy Group
- B. a reverse proxy for LDAP
- C. an application relay for LDAP
- D. an LDAP Server Flow

Correct Answer: A

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