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QUESTION 1

Avaya Aura® Messaging (AAM) needs to communicate with Avaya Aura® Session Manager (SM) whose identity certificates have been signed by Avaya Aura® System Manager (SMGR) Certificate Authority (CA).

How does AAM get a copy of the Trusted SMGR CA Certificate?

A. The certificate is retrieved from SMGR automatically when AAM services are started.

B. The certificate needs to be manually installed.

C. The certificate installs as a result of running `initTM -f\\'.

D. The certificate installs as a result of the enrollment process.

Correct Answer: C

QUESTION 2

In which two Avaya Aura® Communication Manager (CM) System Administration Terminal (SAT) forms does the SIP domain need to be configured? (Choose two.)

A. signaling-group

B. ip-network-region

C. ip-network-map

D. trunk-group

Correct Answer: AB

QUESTION 3

Avaya Support personnel report a case, including root cause and resolution, in the Knowledge Base.

Which 8D Methodology discipline covers this action?

A. D8

B. D7

C. D6

D. D5

Correct Answer: C

Reference: http://www.brooks.com/my-brooks/suppliers/~/media/Files/Suppliers/
Documents/5_Why_Root_Cause_Corrective_Actions.pdf

QUESTION 4

What are two valid Avaya Aura® Messaging (AAM) Measurement Report types? (Choose two.)

A. Occupancy

B. Load

C. Users

D. Disk Usage

E. Feature

Correct Answer: BE

Reference: https://downloads.avaya.com/css/P8/documents/100166431 (page 289)

QUESTION 5

When a customer calls voicemail to retrieve their messages they hear "Hello, to access your mailbox..." instead of the users named followed by "please enter your password...".

After troubleshooting you discover that the Caller ID is not being sent correctly, therefore Avaya Aura® Messaging (AAM) is not able to identify the correct mailbox associated with the station number calling into AAM.

How can this problem be fixed?

A. Change clid-numbering 0 SAT form to send the correct CLID.

B. Using AAM web GUI access Administration > Messaging > Telephone Integration, write a caller ID modification rule to correct the incoming CLID format.

C. In Session Manager, configure a DigitConversionAdapter with `fromto=true\\' to update the `Form\\' header as well as the P-asserted-identity, and link it to the AAM SIP Entity.

D. Having identified the trunk group from Avaya Aura? Communication Manager (CM) to AMM is public, change public-unknown-numbering 0 SAT form, to send the correct CLID.

Correct Answer: C

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