



# 72300X<sup>Q&As</sup>

Avaya Aura Communication Applications Support Exam

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**QUESTION 1**

Incoming SIP Trunking calls from Service Provider to Session Manager are failing because Avaya Session Border Controller for Enterprise (SBCE) is not sending a domain name in the TO, FROM and REQUEST headers.

What needs to be changed in SBCE to make this happen?

- A. In SBCE GUI, navigate to Global Profiles > Routing. Edit the Session Manager Routing Profile to link to a URI Group, which has the To, From and Request Headers and Replace Action set to Overwrite with domain name.
- B. In SBCE GUI, navigate to Global Profiles > Server Configuration. Edit the Session Manager server entry to set "Overwrite Domain Name".
- C. In SBCE GUI, navigate to Global Profiles > Topology Hiding. Edit the SessionManager\_TH to change the To, From and Request Headers Replace Action, to Overwrite with domain name.
- D. In SBCE GUI, navigate to Device Specific Settings > Endpoint Flows > Server Flows. Edit the Session Manager flow to change the End Point Policy Group to default-low.

Correct Answer: C

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**QUESTION 2**

A customer reports that their Avaya Aura® Communication Manager (CM) enabled SIP telephones (AST) can only see the effect of their telephone being Call Forwarded after they log off and log on again. Also stopping the call forward feature does not show until their endpoint is logged off and logged on again.

What is the cause of the problem?

- A. A coverage path has not been setup.
- B. The Call Forwarding feature has not been assigned to a button.
- C. Data Privacy is enabled in the station's Class of Service.
- D. An entry is missing in the private-numbering System Administration Terminal (SAT) form.

Correct Answer: C

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**QUESTION 3**

traceSBC is a tool that can be used to trace the calls that cross through the Avaya Session Border Controller (SBC), calls to the public network, or calls from the public network.

Which two statements describe another function of traceSBC? (Choose two.)

- A. traceSBC can only be used to view PPM messages if they are transported using HTTP instead HTTPS
- B. traceSBC can trace SIP trunk calls but not Remote Workers calls at the same time



C. traceSBC command can be used from CLI ipsec user

D. traceSBC can be used to view STUN/TURN messages.

E. traceSBC parses Avaya SBCE log files and displays SIP and PPM messages, you can use the tool even in case of TLS and HTTPS

Correct Answer: DE

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#### QUESTION 4

When a user is forwarded to Avaya Aura® Messaging (AAM), Avaya Aura® Communication Manager (CM) needs to indicate to AAM who the call was originally destined for, so that the message is left in the correct mailbox. Which SIP header is used to indicate for whom the call was originally destined, and the reason for being forwarded to AAM?

A. B = history info

B. To

C. Request

D. P-Asserted-Identity

Correct Answer: C

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#### QUESTION 5

In the 8D Troubleshooting Methodology, which two steps does Discipline 3, Contain Interim Actions, involve? (Choose two.)

A. Try actions that bypass the issue, like creating a work-around for temporary restoral of service.

B. Capture potential triggers.

C. Evaluate systems and components.

D. Develop immediate controlled actions to isolate the problem.

E. Develop a hypothesis based on the outcome of the various controlled actions and the system's reactions.

Correct Answer: CD

Reference: <http://asq.org/learn-about-quality/eight-disciplines-8d/>

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